Delaware County Workforce Development Board
Service Delivery Oversight Committee
Monday, November 30, 2026 @ 9am
Join the meeting now

Agenda and Report

Minutes from the August meeting

PY26 Q1 Performance Outcomes: Title I, TANF EARN, TANF YDP

PY26 Q1 Monitoring Report

Trade Union Apprenticeship Event

PA CareerLink® Activity Report

2027 Service Delivery Committee
Monday, March 1, 2027@ 9am
Monday, May 24, 2027 @ 9am
Monday, August 30, 2027 @ 9am
Monday, November 29, 2027 @ 9am (Monday after Thanksgiving weekend)

Delaware County Workforce Development Board
Service Delivery Oversight Committee Minutes
Monday, August 31, 2026, 9 am via MS Teams

Attendance: Bill Adams, Tanya Allen, Shanae Stallworth, Mike Dopkin, Rick Durante, Jenn Kacimi (staff), Tatiana Moskatova (staff), Kate McGeever (staff)

Minutes from the June 1 meeting
Motion to approve by Mike Dopkin, seconded by Bill Adams; all approved

PY25 Q4 Performance Outcomes: Title I, TANF EARN, TANF YDP
Jenn Kacimi highlighted the Q4 performance for WIOA Out-of-School Youth credential attainment achieved by Chester Education Foundation. They adapted their program to support youth in testing for a more entry-level credential, which helps them gain employment.

Kate provided an extensive review of WIOA performance for PY25. DCWDB failed to reach performance goals. The driver of the failure was credential attainment for Dislocated Workers, with only 57.7% achieved against an 80% goal. Staff has issued a warning letter to DCCC, which operates the contract. A performance review will be conducted in December 2026 to determine if the contract is left whole, reduced, or cancelled.

Kate also outlined the PY26 &PY27 WIOA Performance Measure Negotiation process. Due to the poor performance on credential attainment, DCWDB was able to successfully negotiate to lower the performance standard for one year.

- Shanae Stallworth moved to recommend the negotiated levels for approval by the full board. Tanya Allen seconded the motion, and all approved.

PY25 Q3 Monitoring Report
Tatiana Moskatova reported that she conducted ten monitoring visits during Q4, 8 in person and 2 via Teams. DelVal University received a finding for incomplete invoices that did not document participant attendance. Staff recommends suspending funding for DelVal University until they are fully compliant.

- Shanae moved to support staff recommendation to suspend future funding for DelVal University. Mike seconded the motion, and all approved.

PA CareerLink® Activity Report
Mike reported that BWPO is conducting a pilot program inside State Correctional Institution Chester. A BWPO staff member from Philadelphia is meeting with inmates to facilitate their use of PA CareerLink® upon their release from incarceration.

Kate shared that the move of EARN program into PA CareerLink® Chester should be completed on September 9. She also reported that the PA CareerLink® Admin Team is working on ways to report on the variety of reasons for walk-ins.

Closing

Mike motioned to adjourn the meeting; Tanya seconded the motion, and all approved.

Adult Career Services

Bhavesh first enrolled in the Career Services program in October 2025 with an impressive professional background as a research scientist and a certification in project management. While seeking a new career direction, Bhavesh worked closely with their career advisor to identify transferable skills, refine their job search strategy, and pursue opportunities that aligned with their strengths and interests.

Throughout the program, Bhavesh remained committed to the job search process and took advantage of individualized career guidance and employment resources. Their strong analytical, organizational, and project management skills proved to be valuable assets as they explored opportunities outside of their previous field.

In May 2026, Bhavesh successfully secured employment as an event marketing representative. This achievement demonstrates how the Career Services program helps participants recognize the value of their existing experience, confidently transition into new industries, and achieve meaningful employment aligned with their career goals.

Out-of-School Youth Services

Jeremiah Davies came to the Out-of-School Youth (OSY) program unemployed, with limited work experience and a history of short-term employment. He also faced additional barriers which presented challenges in securing stable employment. Despite these obstacles, Jeremiah was determined to move forward and create a better future.

Through EDSI's career services, Jeremiah received career counseling, resume development, interview preparation, employment coaching, and transportation assistance. He was also invited to participate in Job Club, where he received support completing online applications and strengthening his job-search skills.

Jeremiah further demonstrated his commitment by successfully completing the Pre-Apprenticeship Carpentry Program at Eastern Atlantic States Carpenters Technical College, gaining valuable skills and preparing himself for new career opportunities.

His hard work, persistence, and participation paid off. Jeremiah recently secured employment with All State Warehouse Company, taking an important step toward greater stability and long-term career success.

Jeremiah's journey demonstrates how determination, skill development, and the right support can turn employment barriers into opportunities for a brighter future. To learn more about this program, visit Pennsylvania CareerLink® today!

Data reflects 7/1/26-9/30/26

WIOA Title I Adult and Dislocated Worker Services

Contractor	Service	Employment	MSGs	Credentials	Enrollments	
					New	Total
EDSI, Inc.	Career Services	3	0	0	5	15
DCCC	Career Services	26	26	42	1	46

WIOA Title I Out-of-School Youth Services

Contractor	Employment	Work Experience	Credentials	Measurable Skill Gains	Enrollments	
					New	Total
Community Action Agency of Delaware County	0	0	0	0	15	15
Chester Education Foundation	0	3	0	0	18	18
EDSI, Inc.	2	2	0	2	1	13
Delaware County Intermediate Unit	2	2	0	0	6	12

TANF Youth Development Program

Contractor	Employment	Work Experience	Credentials (H.S. Diploma)	Enrollments	
				Current	Planned
Be Proud Foundation (LIP)	0	15	0	18	20
Chester Education Foundation	0	60	0	60	60
Upper Darby Police Department	3	26	0	30	30
Delaware County Intermediate Unit	0	0	0	5	15
EDSI, Inc	0	0	0	0	0

EARN TANF AND SNAP SERVICES

Q1 PROGRAM YEAR 2026

Individuals that receive Temporary Assistance for Needy Families (TANF) or Supplemental Nutrition Assistant Program (SNAP) benefits enroll in Employment, Advancement, and Retention Network (EARN) programs. EARN services include case management, education and job training, and supportive services.

Referrals and Enrollments: July 2026 through September 2026

Measure	Most Recent Quarter	Program Year -to-Date
Referrals:		
TANF	48	48
SNAP	60	60
Enrollments		
TANF	38	38
SNAP	40	40

Customer Receiving Services: July through September 2026

Measure TANF & SNAP	Most Recent Quarter	Program Year -to-Date
Case Management	78	78
Job Readiness/Search	51	51
Employment	10	10
Job Retention 6	10	10
Credentialing	2	2
Assessment	78	78
IEP	78	78

Measure TANF & SNAP	Most Recent Quarter	Program Year -to-Date
Personal Service Navigator	46	46

**Outcome data only includes outcome entered into CWDS, the state data entry system, by service providers.*

EARN CONNECTOR:

September 17^{tth} 2026, PA Career Link hosted its annual Awareness Day event. During the event at the Chester location twenty-five individuals expressed formal interest in the Employment, Advancement and Retention Network (EARN) program. Of these candidates, fourteen provided comprehensive contact information for immediate follow-up, while the remaining eleven engaged with the EARN Connector for an initial informational consultation to evaluate program alignment. Moving forward the EARN Connector is collaborating with the EARN Program Manager to evaluate candidates profiles and submit potential candidates to the CAO for possible referrals.

Quarterly Monitoring Summary, July-September 2026				
Contractor	**Youth/ADW/ ITA/OJT /OSO/CL**	**Date of Monitoring Visit/Meeting**	**Findings? Y/N**	**In Compliance? Y/N**
PA CareerLink®, DCCC, Media	CL	09/15/2026 Visit	No	Yes
One-Stop Operator	OSO	09/22/2026 Teams	No	Yes
PA CareerLink®, EDSI, Chester	CL	09/24/2026 Visit	No	Yes
Allied Universal	CareerLink Security	09/24/2026 Visit	No	Yes
EDSI First Steps Prison	First Step Program	09/29/2026 Visit	No	Yes

WORK FORCE DEVELOPMENT BOARD
DELAWARE COUNTY





TRADE UNION APPRENTICESHIP EVENT

Trade Union Apprenticeship Career Fair. Learn about required skills, and ask questions directly to the union reps.

Unions and Trades Available:

- DC 21 Painters & Allied Trades
- Laborers Local 413
- International Brotherhood of Electrical Workers Local 654
- Ironworkers Local 541
- Sprinkler Fitters Local 692
- Ironworkers Local 405
- Plumbers Local 690
- Operating Engineers Local 542



DATE : Tuesday, December 8

TIME : 6pm-8pm

ADDRESS : IBEW Local 654
3729 Chichester Ave, Boothwyn, PA 19061

QUESTIONS:
McGeeverK@co.delaware.pa.us

Brought to you by Delaware County and
Delaware County Workforce Development Board

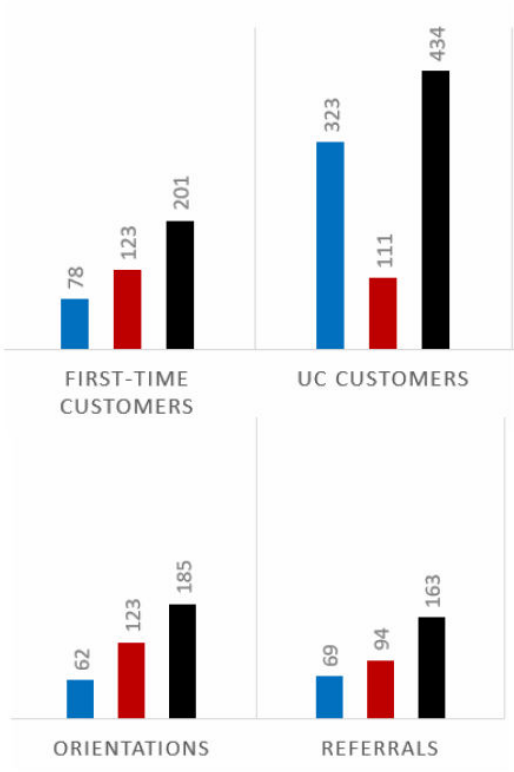
Pennsylvania CareerLink® Delaware County

PA CareerLink® Site Data

	Walk Ins	First-Time Customers	UC Customers
Chester City	2273	78	323*
Media	431	123	111**
Total	**2704**	**201**	**434**

*Job Seekers with Questions about Unemployment or Appointment with UC Representatives
**Job Seekers fulfilling Unemployment Compensation Requirements

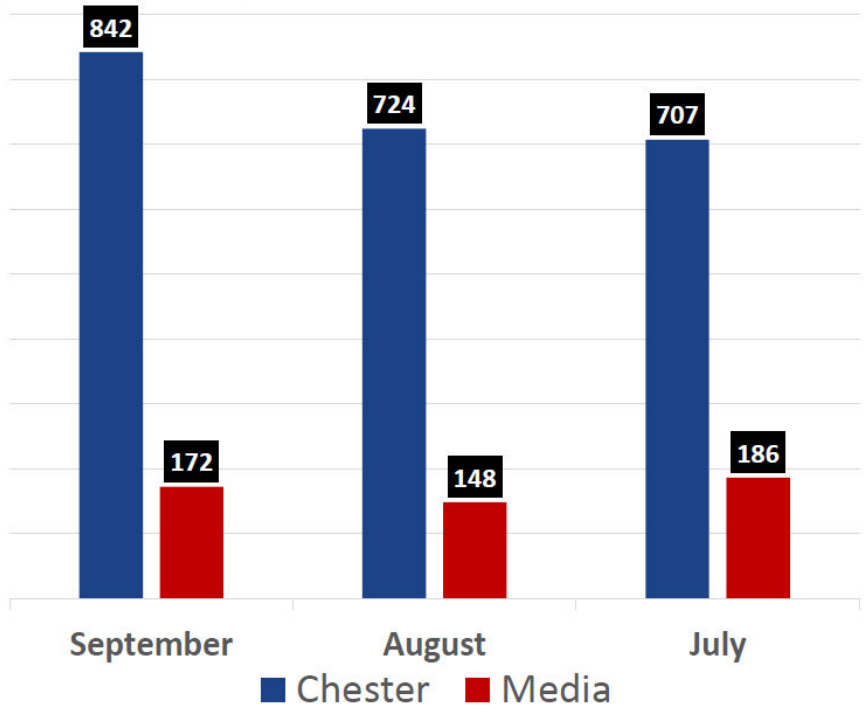
	First-Time Customers	Orientations	Referrals
Chester City	78	62	69
Media	123	123	94
Total	**201**	**185**	**163**



Pennsylvania CareerLink® Delaware County

PA CareerLink® Site Data

Foot Traffic



First Time Customers

	Chester	Media
July	21 or 3%	71 or 38%
August	29 or 4%	60 or 40%
September	25 or 3%	60 or 35%

Unemployment Customers

	Chester	Media
July	113 or 16%	48 or 26%
August	87 or 12%	52 or 35%
September	126 or 15%	31 or 18%

PA CareerLink® Outreach Report

Newsletter Data

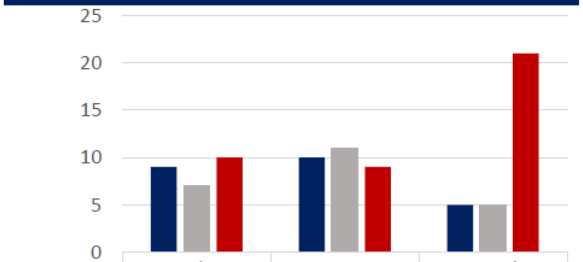
	Open Rate	Total Readers	Total Recipients
July	52%	7,317	14,192
August	50%	7,115	14,111
September	49%	6,880	14,633



Pennsylvania CareerLink® Delaware County

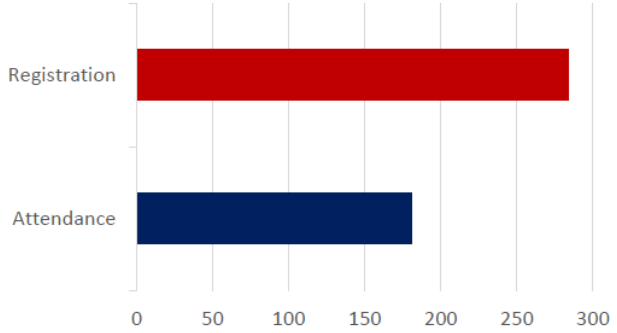
PA CareerLink® Workshop Report

Number Of Workshops Offered By Format



	July	August	September
Virtual	9	10	5
Hybrid	7	11	5
In-Person	10	9	21

Workshop Participation July-September

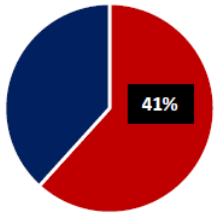


Highest Attendance For The Quarter

- BWPO: Resume & Interviewing Techniques (125)
- BWPO: Networking For Professionals (55)
- DCCC: Practicing Mindfulness (12)

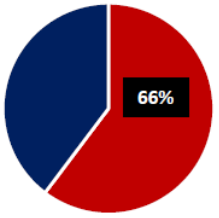
Attendance Analysis

July



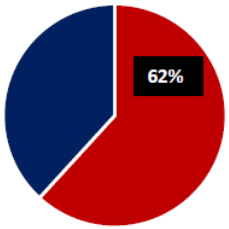
Registrations	158
Attendance	98

August



Registrations	126
Attendance	83

September



Registrations	144
Attendance	89

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