

DELAWARE COUNTY WORKFORCE DEVELOPMENT BOARD
GENERAL MEMBERSHIP MEETING
8:30 am, March 19, 2026
Delaware County Community College
Southeast Campus, Room 401
403 N Lansdowne Ave, Drexel Hill, PA 19026

AGENDA

Call to Order/Pledge of Allegiance	Mr. Rick Durante
Welcome from DCCC	Dr. Mary Jo Boyer, Vice President of Branch Campus Operations and Community Engagement
Welcome to PA Labor & Industry Deputy Secretary Patricia Blumenauer	Mr. Rick Durante
Welcome to New Board Member Carole Fossity	Mr. Bill Tyson
Roll Call	Ms. Cathy Baselice
Approval of December 2025 Minutes	Mr. Rick Durante
Remarks from County Council	Dr. Monica Taylor, Chair, Delaware County Council
Director's Report	Ms. Kate McGeever
Annual PA CareerLink® Partners Reports	
• Title II	Ms. Stephanie Korber
• Title III	Mr. Mike Dopkin
• Title IV	Ms. Shanae Stallworth
Chair's Report	Mr. Rick Durante
Treasurer's Report	Mr. John Sanchez
• PY25 Q2 Budget to Actual	
Board Committee Reports	
• Business Services Committee Update	Mr. Eric Bennug
• Youth Committee Update	Ms. Cathy Cardillo
• Planning Committee Update	Mr. Bill Tyson
• Service Delivery Committee Update	Mr. Kate McGeever
PA CareerLink® Report	Ms. KayLynn Hamilton Ms. Melinda Hines Mr. Darrell Thompson
Adjournment	

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Minutes of DCWDB Meeting December 11, 2025

Delaware County Workforce Development Board

General Membership Meeting Minutes

Drexelbrook Catering Center

December 11, 2025

DCWDB Members Attended: Eric Bennung, Stephen Butz, Cathy Cardillo, Ed Coleman, Mike Dopkin, Colleen Duran, Adam Gattuso, Makeda Hudson, Karen Kozachyn, Trish McFarland, Mike Ranck, and Bill Tyson.

Guests & Staff: Stephanie Korber, Stefan Roots, Dr. Monica Taylor, Kaylynn Hamilton, Darrell Thompson, Allison Barksdale, Cathy Baselice, Monica Jennings, Lisa Jewett, Jenn Kacimi, Kate McGeever, Tatiana Moskatova, and Kim Robinson.

Welcome:

- Meeting was called to order at 8:35 am by DCWDB Vice Chair, Cathy Cardillo, filling in for Rick Durante.
- Roll Call was taken by Cathy Baselice.

Approval of Minutes: Cathy Cardillo called for a motion to approve the September 11, 2025, meeting minutes. Motion made by Ed Coleman, seconded by Mike Dopkin, and unanimously approved.

Remarks from County Council Chair, Dr. Monica Taylor:

- The 2026 Semiquincentennial Celebration will feature many events happening in Delaware County, including the PGA Championship at Aronimink Golf Club, FIFA training base at Subaru Park, etc.
- Chester-Crozer and Springfield hospitals are still up for sale. Micro hospitals being constructed by Christiana Healthcare are set to open in May/June 2026 in Aston, and a Springfield location opening is planned for 1st Quarter 2027.

Director's Report, Kate McGeever:

- The PA CareerLink® certification process happens every 2-3 years. A summary begins on page 7 of the board book. A motion was made by Trish McFarland, seconded by Adam Gattuso, and all in favor to approve the Delco PA CareerLink® locations as comprehensive.
- The International Brotherhood of Electrical Workers (IBEW) hosted an apprenticeship event on December 9th with 400 attendees.

Chair's Report, Cathy Cardillo (sub for Rick Durante):

- Motions made by Trish McFarland and seconded by Makeda Hudson to renew the Summer Internship programs with the Be Proud Foundation and Upper Darby Township; all in favor and unanimously approved.
- New board member, Carole Fossity, was appointed by the County Council at their December 10th meeting. Current members can look forward to meeting her at the March 2026 meeting.

Treasurer's Report, Cathy Cardillo (sub for John Sanchez):

- Page 18 of the board book implemented the budget report for 1st Quarter PY 2025.

Board Committee Reports:

- Eric Bennung, Employer Services Committee:
 - Page 20 of the board book highlights all the great activities and a success story by Elwyn.
 - Manufacturing progress is being made with the shipyard area.
 - DCWDB is partnering with the Delco Chamber of Commerce to host an event about how AI is being incorporated into the workplace.
- Cathy Cardillo, Youth Committee:
 - Page 30 of the board book provides information on the youth committee and a moving success story showing how these programs make a difference in the lives of students.
- Bill Tyson, Planning Committee:
 - For monitoring and the implementation of the local plan, please refer to page 39 of the board book.
 - The schedule of meetings for 2026 is out and you are encouraged to join these committees. Opportunities include a regional, ad hoc committee focused on advocacy on behalf of the workforce development system.
- Kate McGeever (sub for Bill Adams), Service Delivery Committee:
 - The committee report begins on page 42 of the board book, showing success with quarterly performance. Jenn Kacimi and the team work to keep them on track as performance measures require collaboration between all areas.

PA CareerLink® Report:

- Kaylynn Hamilton, One-Stop Operator:
 - A list of goals for the PA CareerLink® system can be found beginning on page 39 of the board book, with an added emphasis on #s 4 and 5.
 - The 5th annual professional development retreat day was held on November 21st. 70+ attendees, celebrating success while providing skills and resources, including a presentation on financial literacy.
 - An open invitation was extended to all board members to visit a PA CareerLink® at any time.
- Darrell Thompson, Site Administrator, Chester:
 - A success story featuring a man named Abraham was shared by Darrell.

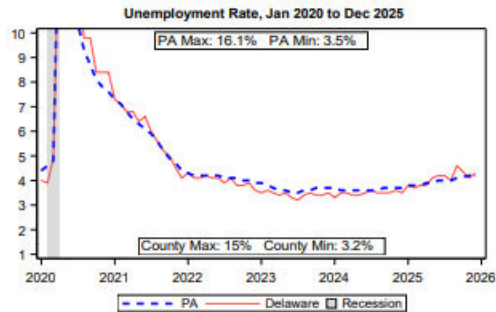
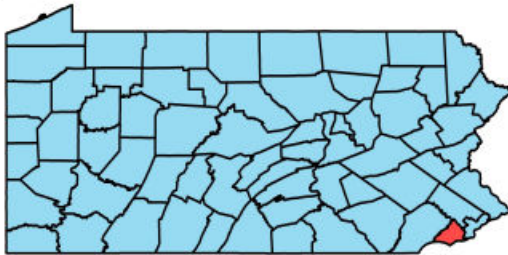
Meeting Adjourned:

- Motion made by Trish McFarland at 9:15 am to adjourn. Seconded by Karen Kozachyn.

Minutes submitted by: *Cathy Baselice*

Delaware County Profile

February 2026



2023 Population		
Demographic	County	PA
Total Population	576,195	12,986,518
Female	297,125	6,585,606
Male	279,070	6,400,912
Population by Race		
White	64.5%	75.8%
Black	22.0%	10.7%
Other	13.5%	13.5%
Hispanic Origin (all races)	4.8%	8.4%
Population by Age		
Ages 0 to 17	22.1%	20.6%
Ages 18 to 24	9.7%	8.9%
Ages 25 to 34	12.8%	13.0%
Ages 35 to 44	12.9%	12.3%
Ages 45 to 54	12.0%	12.2%
Ages 55 to 64	13.5%	13.9%
Ages 65 to 74	10.1%	11.2%
Ages 75 and Older	6.9%	7.9%
Median Age	39.0	40.9

Source: U.S. Census 5 Year Estimate 2019-2023 (Tables: DP05 and B01001)

Online Job Postings		
	County	PA
December 2025	9,503	244,001
December 2024	8,289	204,316
Annual Percent Change	14.6%	19.4%
Annual Volume Change	1,214	39,685

Source: The Conference Board - LightCast - Help Wanted Online™

2023 Veterans		
	County	PA
Total Veterans	22,857	656,112
Veteran Median Income	\$54,211	\$48,257
Non-Veteran Median Income	\$44,611	\$39,875
Veteran Unemployment Rate	4.3%	3.9%
Non-Veteran Unemployment Rate	7.0%	5.3%

Source: U.S. Census 5 Year Estimate 2019-2023 (Table: S2101)

2023 Resident Income		
	County	PA
Per Capita Income	\$83,368	\$68,945
Total Personal Income (in thousands)	\$48,080,038	\$893,649,165
Total Earnings (in thousands)	\$29,448,884	\$538,362,363
Total Dividends/Interest/Rent (in thousands)	\$10,319,197	\$167,613,070
Total Transfer Payments (in thousands)	\$8,311,957	\$187,673,732

Source: Bureau of Economic Analysis

Local Area Unemployment Statistics		
Dec 2025	County	PA
Unemployment Rate	4.3%	4.2%
Labor Force	309,900	6,570,000
Employed	296,600	6,293,000
Unemployed	13,300	278,000

Notes: Current month's data are preliminary. Data are seasonally adjusted.

Unemployment Compensation Exhaustees				
Pre-UC Industry	Jan 2025 to Dec 2025		Percent of Total	
	County	PA	County	PA
Natural Resources and Mining	10	720	0.0%	1.0%
Construction	320	7,320	8.0%	9.0%
Manufacturing	220	9,990	5.5%	12.0%
Trade, Transportation, and Utilities	590	16,540	14.5%	20.0%
Information	90	1,670	2.0%	2.0%
Financial Activities	270	4,540	6.5%	5.5%
Professional and Business Services	900	16,430	22.0%	19.5%
Education and Health Service	1,150	15,320	28.5%	18.5%
Leisure and Hospitality	310	6,460	7.5%	8.0%
Other Services	130	2,490	3.0%	3.0%
Public Administration	60	1,290	1.5%	1.5%
Unclassified Industry	20	500	0.5%	0.5%
Total	4,070	83,270	100%	100%

Note: Percentages less than 0.5% will be displayed as 0.0%.
Source: Pennsylvania Unemployment Compensation System

Top 10 Employers by Employment in Q2 of 2024	
The Boeing Company	
Delaware County	
Wawa Inc	
Villanova University	
Prospect CCMC LLC	
SAP of America Inc	
United Parcel Service Inc	
Federal Government	
Giant Food Stores LLC	
Elwyn	

Source: Quarterly Census of Employment and Wages

Center for Workforce Information & Analysis

Quarterly Census of Employment and Wages, 2024 Annual Averages									
NAICS	NAICS Description	Estab.		Employment		Employment %		Wages	
		County	LQ	County	PA	County	PA	County	PA
	Total, All Industries	14,423	1.00	218,532	6,019,749	100.0%	100.0%	\$73,173	\$71,731
11	Agriculture, Forestry, Fishing and Hunting	14	0.11	107	28,038	0.0%	0.5%	\$33,492	\$45,430
21	Mining, Quarrying, and Oil & Gas	4	0.06	47	20,860	0.0%	0.3%	\$81,026	\$105,671
22	Utilities	33	0.70	865	34,275	0.4%	0.6%	\$145,335	\$117,912
23	Construction	1,398	1.25	12,243	269,524	5.6%	4.5%	\$90,223	\$81,495
31-33	Manufacturing	357	0.63	12,944	563,767	5.9%	9.4%	\$106,680	\$77,222
42	Wholesale Trade	600	0.76	6,011	217,225	2.8%	3.6%	\$100,371	\$103,433
44-45	Retail Trade	1,525	1.09	23,550	595,107	10.8%	9.9%	\$37,882	\$37,566
48-49	Transportation and Warehousing	380	0.83	10,456	348,451	4.8%	5.8%	\$62,905	\$61,475
51	Information	216	0.60	2,050	94,435	0.9%	1.6%	\$133,526	\$127,563
52	Finance and Insurance	907	0.88	8,702	273,363	4.0%	4.5%	\$151,864	\$125,012
53	Real Estate and Rental and Leasing	541	1.14	2,816	67,751	1.3%	1.1%	\$102,184	\$75,745
54	Professional and Technical Services	1,746	0.66	9,461	396,986	4.3%	6.6%	\$116,120	\$122,816
55	Management of Companies and Enterprises	189	1.34	7,177	147,358	3.3%	2.4%	\$229,115	\$161,330
56	Administrative and Waste Services	839	1.02	11,059	299,369	5.1%	5.0%	\$56,078	\$51,366
61	Educational Services	404	1.38	24,712	492,429	11.3%	8.2%	\$67,673	\$69,268
62	Health Care and Social Assistance	2,289	1.16	48,423	1,154,466	22.2%	19.2%	\$56,483	\$64,842
71	Arts, Entertainment, and Recreation	229	1.06	4,082	106,263	1.9%	1.8%	\$41,131	\$44,444
72	Accommodation and Food Services	1,145	1.05	17,742	465,024	8.1%	7.7%	\$25,788	\$25,518
81	Other Services (Except Public Administration)	1,488	1.20	9,052	207,747	4.1%	3.5%	\$44,972	\$45,440
92	Public Administration	122	0.82	7,033	237,313	3.2%	3.9%	\$75,747	\$77,037
	Total, Suppressed Local Industries	0		0		0.0%			
Company Ownership									
	Total, All Ownership	14,423	1.00	218,532	6,019,749	100.0%	100.0%	\$73,173	\$71,731
	Private Ownership	14,092	1.00	194,835	5,345,897	89.2%	88.8%	\$73,340	\$71,761
	Federal Ownership	64	0.51	1,917	103,709	0.9%	1.7%	\$108,547	\$93,356
	State Ownership	29	0.46	2,128	127,747	1.0%	2.1%	\$78,362	\$75,454
	Local Ownership	240	1.22	19,653	442,396	9.0%	7.3%	\$67,497	\$65,225

Notes: 'Estab.'-Establishments. 'LQ'(Location Quotient) is the percent of county employment by sector divided by the percent of PA's employment by sector.

Occupational Wages, 2024 Annual Averages					
SOC Code	Major Occupational Group	Entry-Level Wage		Average Wage	
		County	PA	County	PA
00-0000	Total, All Occupations	\$31,150	\$30,780	\$65,570	\$63,690
11-0000	Management	\$67,510	\$64,230	\$138,130	\$131,730
13-0000	Business & Financial Operations	\$52,280	\$49,780	\$92,220	\$86,650
15-0000	Computer & Mathematical	\$60,050	\$56,410	\$106,540	\$100,280
17-0000	Architecture & Engineering	\$67,900	\$59,380	\$112,270	\$94,890
19-0000	Life, Physical, & Social Science	\$56,560	\$50,040	\$96,590	\$85,750
21-0000	Community & Social Service	\$39,820	\$39,030	\$60,380	\$57,940
23-0000	Legal	\$57,670	\$49,940	\$122,990	\$116,900
25-0000	Educational Instruction & Library	\$34,980	\$33,960	\$68,960	\$67,240
27-0000	Arts, Design, Entertainment, Sports, & Media	\$35,630	\$33,610	\$66,220	\$65,180
29-0000	Healthcare Practitioners & Technical	\$51,330	\$48,760	\$98,230	\$97,430
31-0000	Healthcare Support	\$27,640	\$26,910	\$35,330	\$35,900
33-0000	Protective Service	\$32,150	\$32,510	\$58,730	\$58,460
35-0000	Food Preparation & Serving Related	\$24,230	\$22,160	\$35,330	\$33,140
37-0000	Building & Grounds Cleaning & Maintenance	\$30,790	\$28,100	\$41,010	\$38,190
39-0000	Personal Care & Service	\$23,910	\$22,620	\$37,370	\$36,000
41-0000	Sales & Related	\$27,330	\$25,890	\$51,960	\$50,110
43-0000	Office & Administrative Support	\$34,280	\$32,920	\$50,550	\$48,410
45-0000	Farming, Fishing, & Forestry	\$32,800	\$29,230	\$47,180	\$42,730
47-0000	Construction & Extraction	\$45,440	\$42,180	\$71,600	\$64,370
49-0000	Installation, Maintenance, & Repair	\$41,770	\$39,410	\$65,380	\$60,180
51-0000	Production	\$36,490	\$34,480	\$60,670	\$50,090
53-0000	Transportation & Material Moving	\$31,350	\$30,700	\$48,020	\$46,820

Note: 'ND' represents Non-Disclosable information.



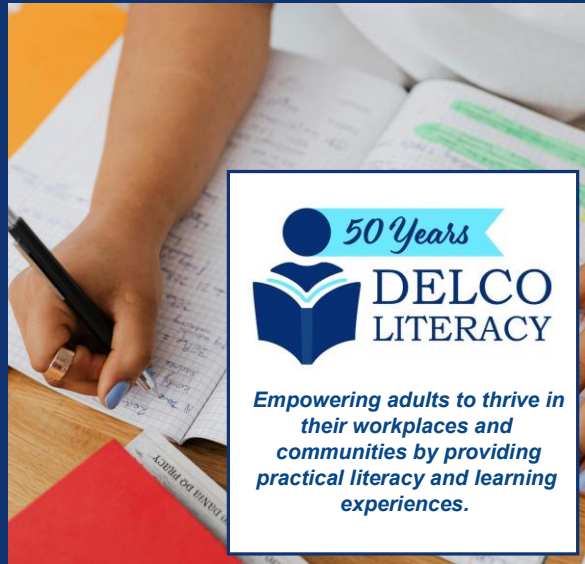
Email: workforceinfo@pa.gov Phone: 877-4WF-DATA

PY25 Q2 Budget

PY 2025 Budget 2nd Quarter					
Delaware County Statement of Activities	PY 25 Budget	YTD Actuals Through 12/31/25	Remaining Balance	% of Budget Remaining	NOTES
PY 22 Carry-over	\$ 580,313	\$ 233,545	\$ 346,768	59.76%	DOL & Apprentice Multi Year Grants
PY 22 Carry-over Return to state	\$ (14,605)		\$ (14,605)	100.00%	Apprentice did not use must return
PY 23 Carry-over	\$ 207,796	\$ 88,842	\$ 118,955	57.25%	EMS Multi Year Grant
PY 24 Carry-over	\$ 3,482,604	\$ 2,815,239	\$ 667,365	19.16%	BEP,VET, TANF,WIOA,Rapid Response
PY 24 Carry-over Return to state	\$ (42,939)		\$ (42,939)	100.00%	Crozer Rapid Response did not use must return
WIOA Formula Funds (Title I)	\$ 4,036,566	\$ 312,091	\$ 3,724,475	92.27%	
TANF Youth	\$ 1,057,379		\$ 1,057,379	100.00%	
EARN	\$ 3,220,363		\$ 3,220,363	100.00%	
Career Awareness	\$ 16,399	\$ 9,067	\$ 7,332	44.71%	
TOTAL REVENUE	\$ 12,543,876	\$ 3,458,783	\$ 9,085,093	72.43%	
INTERNAL					
Board Operations including staff	\$ 722,059	\$ 46,293	\$ 675,766	93.59%	
Board Operations including staff TANF	\$ 246,446		\$ 246,446	100.00%	
Board Operations including staff EARN	\$ 300,771	\$ 74,197	\$ 226,574	75.33%	
CareerLink Shared Exp.	\$ 300,223		\$ 300,223	100.00%	
CareerLink Shared Exp. EARN	\$ 44,427	\$ 11,107	\$ 33,320	75.00%	
SUBCONTRACTED					
WIOA Adult/DW Services	\$ 1,451,274	\$ 89,351	\$ 1,361,923	93.84%	
WIOA Adult/DW Services - Training	\$ 545,000	\$ 39,725	\$ 505,275	92.71%	
WIOA Out-of-School Youth Services	\$ 1,018,010	\$ 136,722	\$ 881,288	86.57%	
TANF Youth Services	\$ 810,933		\$ 810,933	100.00%	
EARN	\$ 2,875,165	\$ 664,913	\$ 2,210,252	76.87%	
Career Awareness	\$ 16,399	\$ 9,067	\$ 7,332	44.71%	
PY 22 Carry-over	\$ 580,313	\$ 284,518	\$ 295,795	50.97%	
PY 22 Carry-over Return to state	\$ (14,605)	\$ -	\$ (14,605)	100.00%	
PY 23 Carry-over	\$ 207,796	\$ 88,842	\$ 118,955	57.25%	
PY 24 Carry-over	\$ 3,482,604	\$ 2,815,239	\$ 667,365	19.16%	
PY 24 Carry-over Return to state	\$ (42,939)		\$ (42,939)	100.00%	
TOTAL EXPENSES	\$ 12,543,876	\$ 4,259,972	\$ 8,283,904	66.04%	

DELCO LITERACY

Delaware County Workforce
Development Board
March 19, 2025



Access to
Higher
Education

Advance in
Careers

Retain
Employment

OUR VISION
*Every adult in Delaware County has
access to excellent literacy and learning
opportunities.*

Advance to
job training
opportunities

Obtain
citizenship

Re-enter
Employment

OUR PROGRAMS

Driven by Data - Grounded in Expertise - Led with Heart



1004
Participants Served

*Adult Basic Education
GED & High School Equivalency
English as a Second Language (ESL)
Civics Education
Workforce Development
Career Readiness
Case Management Services
Financial Literacy
Health Literacy
Digital Literacy Instruction & Support*



79%*
of Students Seeking
Employment Find a Job



45,916
Hours of Instruction



95%*
of Students Achieve
Their Goal of
Earning a GED

OUR VALUES
*Community, Collaboration,
Opportunity, Flexibility, and Hope*

COMMUNITY PARTNERSHIPS

Sharing Skills- Building Confidence - Changing Lives

- o Chester Education Foundation
- o Chester Exchange
- o Coalition of Adult Basic Education (COABE)
- o Community Action Agency of Delaware County
- o Congresswoman Mary Gay Scanlon
- o Delaware County Chamber of Commerce
- o Delaware County Community College
- o Delaware County Intermediate Unit
- o Delaware County Workforce Development Board
- o Delco Library System
- o Harrah's Philadelphia Casino & Racetrack
- o Franklin Mint Federal Credit Union
- o Foundation for Delaware County
- o Loaves & Fishes Food Pantry
- o Making a Change Group
- o Maturity Works
- o PA CareerLink, Chester & Media Offices
- o Pennsylvania Association of Adult & Continuing Education (PAACE)
- o Pennsylvania Department of Education (PDE)
- o Proliteracy
- o Representative Jennifer O'Mara
- o SunEast
- o Swarthmore College
- o Upper Darby School District
- o The Wardrobe
- o The Community's Foundation
- o Widener University

GRANT & FOUNDATION AWARDS

Partners in Advancing Opportunity Through Education



- Brinkman Foundation
- Caesars Foundation
- Chester Giving Circle
- Delaware County Interactive Gaming Authority
- Delaware County Intermediate Unit
- Delaware County Workforce Development Board
- The Community's Foundation
- Dollar General Foundation
- Ethel Sergeant Foundation
- The Foundation of Delaware County
- FMFCU Community Grants Foundation
- PA Broadband Development Authority
- ProLiteracy National Book Fund
- ProLiteracy Opportunity Fund
- Rosenthal Family Foundation
- Upper Darby School District


\$1,420,775
in total



THANK YOU!

MISSION	VALUES
Delco Literacy empowers adults to thrive in their workplaces and communities by providing practical literacy and learning experiences.	COMMUNITY
	COLLABORATION
	OPPORTUNITY
	FLEXIBILITY
	HOPE
VISION	
Every adult in Delaware County has access to excellent literacy and learning opportunities.	




**2217 Providence Avenue,
Chester, PA 19013**
610 - 876 - 4811
www.delcoliteracy.org



DELAWARE COUNTY WDB BWPO UPDATES

MARCH 2026

A proud partner of the  network

TOPICS

- RESEA
- OUTREACH
- MOU with Department of Health, Division of Vital Records



A proud partner of the  network

2

RESEA

- RESEA participants are a subset of unemployment claimants
- Provides an introduction and overview of services
- BWPO staff schedule between 30 and 40 PSMs per week
- All RESEA claimants are required to take part in a follow up activity

MOU WITH VITAL RECORDS

- Access to Birth Certificates at no cost
- Application must be completed prior to event
- Applicants can be identified through:
 - Digital intake survey
 - RESEA PSM
 - Assessment at outreach events

THANK YOU

✉ DDOPKIN@PA.GOV

🌐 WWW.PACAREERLINK.PA.GOV

PA Office of Vocational Rehabilitation:
Norristown District Office



OVR Mission Statement:



The mission of OVR is to assist Pennsylvanians with disabilities to secure and maintain competitive integrated employment.

OVR LOCATIONS



15 District Offices Across Pennsylvania

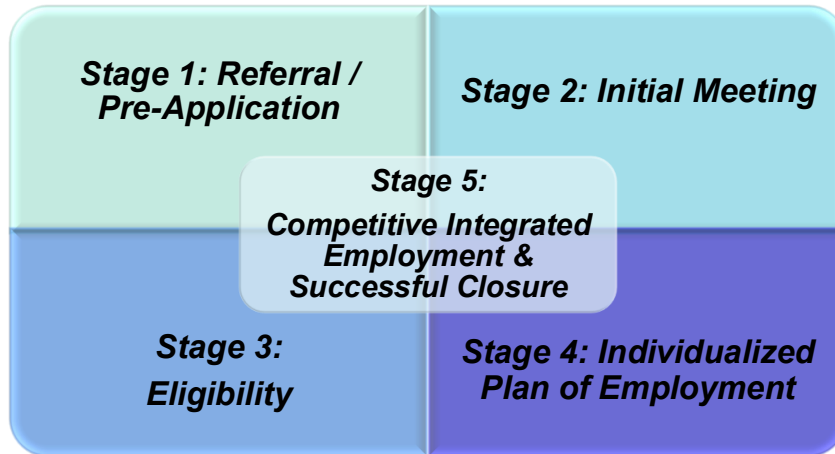


How OVR Defines Disability:



- Physical disabilities
- Developmental disabilities
- Head Trauma
- Spinal Cord Injury
- Speech Impairment
- Visual Impairment
- Deaf and Hard of Hearing
- Drug Addiction
- Mental Health Issues
- Diabetes
- Epilepsy
- Cerebral Palsy

Snap Shot of the OVR Process:



OVR Process: Referral



- Referrals to OVR can be made by the following:
 - Self-Referral; Students under the age of 18 require parent/guardian permission
 - Family Members, Guardians
 - With participant permission: Agencies, Schools, Clergy, Hospitals, etc.





Info Needed:

- Name
- Address
- Phone Number
- Disability
- DOB
- Email
- Veterans Status
- Who referred
- Preferences for Contact
- *SSN

Referral:
Call Norristown District
Office- *484-250-4340*
Ask for the intake
counselor



ADA

**Employment
The Workplace**



Telecommunications



Transportation



**Public
Accommodations**



**State/Local Gov.
Buildings**



OVR SERVICES



Diagnostic Services



Vocational Evaluation



Counseling & Guidance



Restoration Services

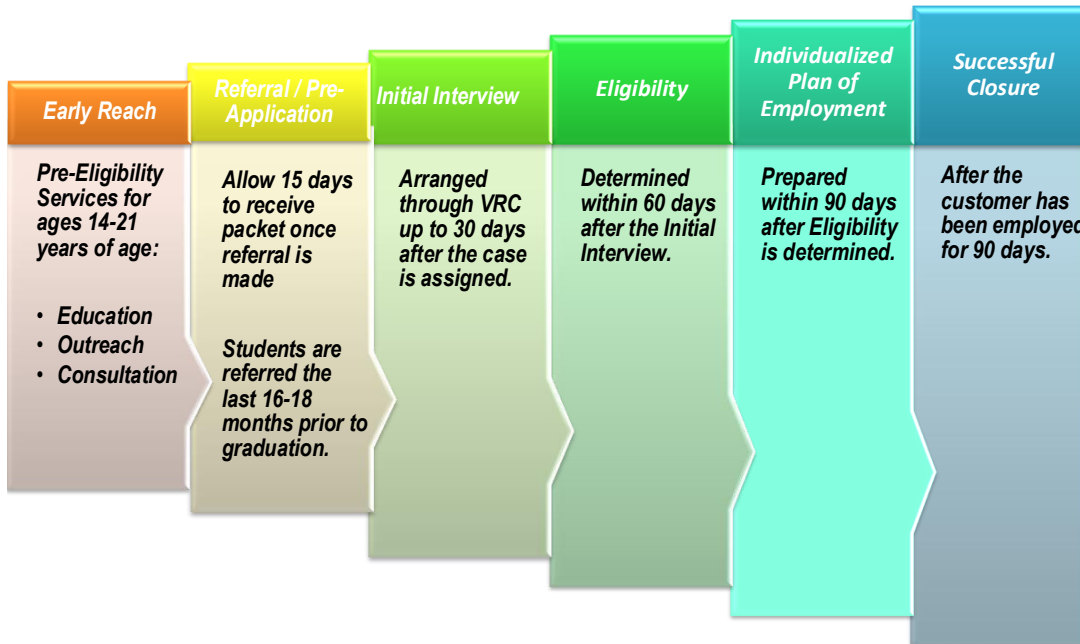


Training Services



Placement Services

OVR Timeline:



DIAGNOSTIC SERVICES



Diagnostic Tests

- Medical
- Psychological
- Audiological
- Functional Capacity Evaluation



GUIDANCE AND COUNSELING



Assists in:

- ✓ Setting realistic job goals
- ✓ Track progress towards goal
- ✓ Develop successful work habits
- ✓ Begin a satisfying career



TRAINING



Training Services:

- Technical Schools
- College
- Drivers Education Training
- On-the-Job Training



VOCATIONAL EVALUATION



Used to determine vocational potential

Evaluates:

- Interests
- Ability
- Work Tolerance



RESTORATION SERVICES



Reduces or eliminates barriers to employment



PLACEMENT SERVICES



- Completing Job Applications
- Resume Writing
- Finding Job Leads
- Interviewing Skills



Each customer is unique. Each customer will receive services specific to their unique and individual needs



CASE CLOSURE

When you are employed for:
90 Days



Delaware County



OVR Staff

- Nasia Jamil, OVR Supervisor
- Beth Herbert, OVR Counselor
- Linda Barnes, OVR Counselor
- Betty Lloyd, OVR Counselor
- Marcia Hess, OVR Counselor
- Akiko Murai, OVR Counselor
- Illeen Moore, OVR DHOH Counselor
- Sonya Hundley, OVR Transition Counselor
- Vera Keener, OVR Early Reach Coordinator
- Kruti Patel, OVR Business Service Rep.

Stats July 1- Feb. 28

- Referrals- 326
- Current open cases- 1,022
- Successful placements- 123

Success Story



DELAWARE COUNTY

PARTNERSHIP TEAM TOYOTA GLEN MILLS



Located at Team Toyota Glen Mills in Delaware County, Team Toyota Mobility started working with CVR's Norristown Bureau of Vocational Rehabilitation Services (BVRS) in February 2023. Since then, Team Toyota Mobility has worked with 10 customers from the Norristown and Philadelphia BVRS offices, helping connect them to the vehicle and mobility solutions they need to access independence.

"I know how important it is to be a part of the community to assist clients with disabilities and having a resource for funding. Most importantly for clients who want to pursue education and work and independence," said Stephanie Olsen, director at Team Toyota Mobility, who has worked in the mobility industry for 28 years.

Transportation is one of the largest barriers to independence for individuals with disabilities. Mobility dealers who provide specialized modifications to vehicles enable individuals with significant physical disabilities to drive independently, or be transported safely. Olsen noted that she and the owner of Team Toyota Glen Mills have personal experience with the disability community – speaking to the impact and difficulties individuals with disabilities may face when getting public assistance and funding.

Olsen believes customer service, building relationships, and establishing trust are necessary to be successful in the mobility industry – and credited her positive experiences with connecting customers with CVR services to these qualities.

Thank you, Stephanie and team, for your partnership and work to help reduce transportation barriers for individuals with disabilities!

Staff Shoutouts: Danielle Schmidgall, VR Specialist; Nasia Jamil, VR Supervisor; and Kathleen Brown, Assistant District Administrator

The Whole Story | Delaware County

HOW CAN OVR HELP?



QUESTIONS?



**Bucks, Chester, Delaware & Montgomery
Counties**

Main Office & Address:

1875 New Hope Street
Norristown, PA 19401

Phone: 484-250-4340

Web: www.dli.pa.gov PA Keyword : OVR

Business Services Committee Update

Delaware County Workforce Development Board
Business Services Committee
Tuesday, March 3, 2026 @ 9am
[Join the meeting now](#)

Agenda and Report

Business Services Committee Minutes Tuesday, December 2, 9am via Teams

Success Stories

Rapid Response: Amazon Fresh Grocer

Business Service Team Activities Report PY25 Q2

Business Education Partnership Grant PY25 Q2

Collar Counties EMS Industry Partnership PY25 Q2

Apprenticeship Building America Grant PY25 Q2

Upcoming Events:

- Spring Job Fair March25

2026 Employer Services Committee Meeting Dates

Tuesday, June 2, 2026 @ 9am

Tuesday, September 1, 2026 @ 9am

Tuesday, December 1, 2026 @ 9am

**Delaware County Workforce Development Board
Employer Engagement Committee
Tuesday, December 2, 9am via Teams**

Attendance: Eric Bennung, Trish McFarland, Allison Barksdale (staff), Kate McGeever (staff)

Minutes from Employer Engagement Committee Meeting Minutes Tuesday, August 26

Trish McFarland motioned to approve the minutes, and Eric Bennung seconded. All approved.

BST Activities Report

Kate reviewed the PY25 Q1 performance of the Business Services Team. During Q1, the BST began focusing more on building relationships with employers where BST members offer the full array of DCWDB programs, not just posting jobs and hosting job fairs. Additionally, the BST is tasked with ensuring employers are aware of and taking advantage of various training opportunities. One challenge in Q1 was high staff turnover and the BST Lead not being hired. Eric noted that the new employers represented a wide variety of sectors.

BEP Grant - Activities & Achievements PY24 Q4

Kate shared that Q1 for the BEP grant was a bit quiet due to school being closed for the summer. Overall, the grant goals are being attained. The team is working with DCCC to collaborate on a spring career awareness event, similar to Beyond the Classroom.

Collar Counties EMS Industry Partnership PY24 Q4

Kate reported that the grant continues to meet employer participation goals, but is slow in spending the funds for training.

Apprenticeship Building America Grant PY24 Q4

Kate said the ABA grant that was managed by Donna Tutak is wrapping up. The program goals were achieved. There is a small amount of unspent funds that will be de-obligated.

General Conversation

Trish and Kate share information about upcoming events. Eric inquired about the job site tours that will occur as part of the Business Education Partnership grant. Trish will follow up with him. Eric also highlighted some of the opportunities and challenges for manufacturing and other sectors as companies try to incorporate AI into their business models. This seems important for DCWDB to be engaged in.

Trish motioned to adjourn, and Eric seconded. All approved.

Success Stories

About United Building Maintenance (UBM):

Sharad D. Madison is the President and CEO of United Building Maintenance (UBM), continuing a legacy of excellence established by his father more than 32 years ago. Under Mr. Madison's leadership, UMB has experienced significant growth, expanding its client base to include numerous Fortune 50 organizations. Today, the company employs more than 1,500 individuals and provides services to clients throughout the region, from Connecticut to Maryland.

Partnership with PA CareerLink®:

In November, United Building Maintenance partnered with PA CareerLink® to fill a Warehouse Grounds Cleaner position in Folcroft. Through the efforts of Matthew Lloyd from the Opioid Program, a qualified client was referred to UBM for an interview opportunity. Despite facing personal barriers, the client was transparent and motivated throughout the hiring process. United Building Maintenance demonstrated flexibility, support, and a strong commitment to coaching by working closely with the candidate to ensure long-term success. As a result, the individual secured full-time employment with UBM and is currently working a full-time shift.

This success story highlights the positive impact of strong employer partnerships and second-chance hiring. UBM's willingness to meet candidates where they are and invest in their growth reflects the values promoted through PA CareerLink®, connecting employers with motivated talent while helping individuals achieve stable, meaningful employment. Interested candidates can explore current openings and apply at www.pacareerlink.pa.gov.

Rapid Response: Amazon Fresh Grocer

Amazon Fresh is closing six stores across Bucks, Delaware, Montgomery, and Philadelphia counties, impacting approximately 1,000 employees. DCWDB proposes launching a targeted, behavior-driven outreach campaign in the four impacted counties to engage these workers early in their transition and guide them toward reemployment services.

WARN received on January 28th with an approximate 985 workers affected. The locations are:

555 Spring Garden St, Philadelphia, PA 19123-2800 (approx. 205 employees affected)

1837 Street Rd, Bensalem, PA 19020 (approx. 161 employees affected)

389 Easton Road, Warrington, PA 18976 (approx. 144 employees affected)

102 Park Ave, Willow Grove, PA 19090 (approx. 127 employees affected)

2924 Springfield Rd, Broomall, PA 19008 (approx. 189 employees affected)

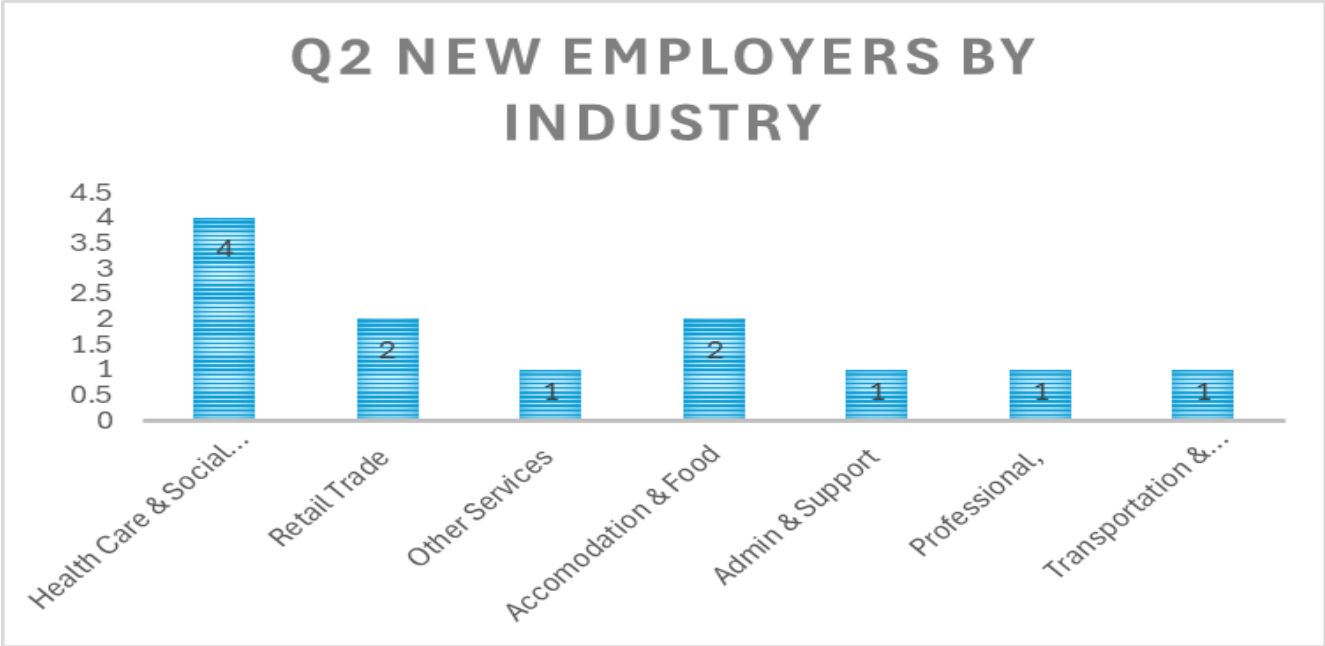
2424 E. Lincoln Hwy, Langhorne, PA 19047 (approx. 157 employees affected)

The LWDBs impacted by the Amazon Fresh closure have agreed to implement regional outreach, rather than each LWDB doing its own outreach. These strategies were very successful in a recent mass layoff at Crozer Health System. In both Crozer and Amazon, there is little or no contact with DWs before layoff, so aggressive outreach is necessary to inform DWs of RR benefits. The initiative is designed to connect with employees before urgency peaks, leveraging the unique situation where workers remain on payroll through April 28. This allows PA CareerLink® to establish awareness early and drive engagement as the deadline approaches.

Business Services Team Activities PY25 Q2

New employers registered- 12

Enrollment Date	Employer Name	Employer City
10/9/2025	Jainny Home Care Solution LLC	Yeadon
10/9/2025	The Giant Company	Brookhaven
10/10/2025	MISSION BBQ	Springfield
10/15/2025	Integrated Physical	Bryn Mawr
10/16/2025	Triple R Transportation LLC	Chadds Ford
10/23/2025	The CPA Firm	Media
11/4/2025	MatchAmint LLC	Garnet Valley
11/17/2025	Eclipse Technology Solutions, Inc.	Chadds Ford
11/19/2025	Crystal Tea Room	Havertown
11/20/2025	Best Nails and Spa, LLC	Broomall
11/26/2025	Nutrihealth LLC	Glen Mills
12/10/2025	Options for Senior America	Wayne



Business Services Hiring Events: 2

Event Date	Event Title	Employer	Job Seeker Attendance	Hired
10/14/2025	Fall Fest Hiring Event	65	140	5
10/2/2025	City Year	1	2	0

Employer Training Fund Activity

Employer Name	Contract Type OJT/IWT/Apprenticeship	# Participants Placed	# Participants who Completed Training	Training Impact (Retained, Wage Increase, Promotion)
Dunwoody Village	New OJT Employer Contract	N/A	N/A	N/A
Hanwha Philly Shipyard, Inc	OJT	3	3	3 Retained
UTCRA, LLC	OJT	4	1	1 Retained
Zebby Sulecki, Inc	OJT	1	1	1 Retained
Borough of Yeadon	IWT	3	1	1 Retained

Business and Education Partnership Grant PY25 Q2

Beyond the Classroom: A Career Discovery Day – 2025 proved to be a great success. This event provided high school youth with opportunities for career exposure, career pathways, summer, and part-time work. The Chamber of Commerce partnered with us, playing a significant role in recruiting businesses. To build on that success, our planning team decided to reach out to Delaware County Community College as an opportunity to host more youth through collaboration.

To date, we have engaged 464 youth, almost 5x as many as our goal of 100. We are continuing with employer presentations, worksite tours, and job shadowing (coming soon).

We have also provided 52 scholarships for middle school age children to attend occupational skills camp. Additional scholarships will be provided for the 2026 camp season.

Activities Recap	Q2 Progress	Cumulative Progress toward Goal
Total Youth Engaged (Workshops, worksite tours, job shadowing, PACL and career exposure events)	8 youth visited PACL After School Hour, 1 enrolled in EDSI OSY	464/100 (2 yr. Goal = 100, surpassed)
Educators/Community Leaders Engaged (Workshops and meetings)	N/A – Bright Futures Workshops completed	149/50 (2 yr. Goal = 50, surpassed)
School Outreach	Students from all Delco public schools invited to attend employer presentations at PACL	No goal established
Employer Engaged - Career exposure events - Presentations, worksite tours, job shadowing	2 employer presentations scheduled but cancelled due to limited attendance	Career Events - 45/50 (2 yr. goal) Presentations, worksite tours, job shadowing - 6/20 (2yr. goal)
Employer Outreach	1,000+ employers	No goal established. Outreach to all Chamber members, DCWDB board members, and PACL employers who attended PACL Awareness Day. Target emails for job shadowing and next career exploration event planned for 4/30/2026.
Camp Scholarships	52	52/60 (2 yr. goal)

Collar Counties EMS Industry Partnership PY25 Q2

The current list of EMS companies participating in the IP remains at 28, three more than our goal of 25.

Good Fellowship, which was approved for training funds to upskill current staff, provided an update at the January partnership meeting. As of the end of Q2,

- 2 EMTs have been certified as Advanced EMTs
- 1 additional EMT is close to receiving certification, expected in Q3
- 1 Paramedic candidate has started training. He is doing well in his on coursework and is expected to certify this summer (program is 12-15 months long)
- 1 additional A-EMT candidate is expected to begin coursework and certify by Q4.

The IP meeting cadence has been changed from bi-monthly to quarterly, recognizing our employers' time limitations. Our last meeting was held on January 6th. The discussion centered on the following agenda items:

- Reviewing IP Priorities (Recruitment, Training, & Retention)
- State Advocacy – Updates on Relevant Legislation
- Workforce Planning for 2026 – Speaker
- Hiring Events & Employer Support

Future meetings are scheduled for April 7th and June 2nd. All meetings are held virtually, 2 – 3 pm.

Apprenticeship Building America Grant PY25 Q2

Apprentices supported

- Oliver Heating- 11 apprentices
- Drexel University- 4 apprentices
- Finishing Trades Institute-16 apprentices

Pre-apprentices supported

- Garage82 (carpentry)- 11 pre-apprentices
- Urban Media Literacy- 39 pre-apprentices

SPRING HIRING EVENT

**WEDNESDAY
MARCH 25, 2026
10:30 A.M. - 2 P.M.**



**Springfield YMCA
194 West Sproul Rd
Springfield, PA 19064**



Accessible via public transportation



**REGISTER TO
SKIP THE LINE
WALK-INS
WELCOME!**



Jobseekers:

- ✓ Access to local employers
- ✓ Bring your resumes and be job ready
- ✓ Job seeker workshops during the event

Want to brush up on your skills prior to the event?

Check out our workshops at
pacareerlinkdelco.org

A proud partner of the **AmericanJobCenter** network

Equal Opportunity Program / Employer. Auxiliary aids and services are available upon request to individuals with disabilities. For Equal Opportunity concerns, please contact Tatiana Moskatova, E.O. Compliance Officer at moskatovat@co.delaware.pa.us or 610-359-5020(TTY). Language Assistance Services are available free of cost. This program is supported by the U.S. Department of Labor as part of an award from the Delaware County Workforce Development Board totaling \$381,830 with \$0 (0%) state, local and/or non-governmental funds.



**Pennsylvania
Department of Labor & Industry**
Office of Vocational Rehabilitation

Youth Committee Update

Delaware County Workforce Development Board

Youth Committee

Thursday, February 26, 2026 9:00 am

[Join the meeting now](#)

Youth Committee Minutes November 20, 2025

Youth Contractor Spotlight: EDSI's Carpentry Pre-Apprentice Program

2025-26 Q2 Program Performance and Coaching Update

Business and Education Partnership

Youth Job Fair

2026 Youth Committee Meeting Dates:

May 28, 2026 @ 9am

August 27, 2026 @ 9am

November 19, 2026 @ 9am

Delaware County Workforce Development Board
Youth Committee Meeting Minutes
Thursday, November 20, 2025, 9:00 am via Teams

Committee Attendance: Cathy Cardillo, Rick Durante, Bill Tyson, Steve Butz, Joe Lockley, Alanah Pierce (non-board member), Jason Rode (non-board member), Allison Barksdale (staff), Jenn Kacimi (staff), Kate McGeever (staff)

Youth Committee Minutes August 28, 2025

Jason Rode motioned to approve the minutes, Rick Durante seconded the motion, and all approved.

Summer Contract Renewal

Kate McGeever shared that contracts for Upper Darby Police Department (\$224,756) and Be Proud's (\$231,186) summer programs are up for renewal. We have not yet received Be Proud's final budget, but will email the final amount. Jason Rode motioned to approve the contract renewal, Steve Butz seconded, all approved.

PY25 Q1 Program Performance

Jenn Kacimi highlighted that programs usually spend Q1 recruiting and enrolling students. Outcomes will begin to occur in subsequent months.

Work Experience Policy Change

Business and Education Partnership

Allison Barksdale shared that she is meeting with DCCC to determine if collaborating on a large career awareness event for high school students would achieve shared goals. All BEP goals are on track.

ARPA Summer Camp

Kate reported that the camp program has moved its fiscal operation to the Delco Chamber's Foundation to allow for future fundraising when the ARPA funds expire. Through surveys and interviews, it was determined that 49% of caretakers returned to full time work and 16% returned to part-time work.

Trade Union Apprenticeship Event

Kate reported that under Dr. Taylor's leadership, the board is partnering with IBEW and 11 Trade Unions to host a public event about apprenticeship programs.

General Committee Comments

Joe Lockley plans to attend the trade union event. Bill Tyson shared that the PSU semester is close to ending. Steve Butz announced that DCTS will open enrollment next month and plans to expand welding and carpentry for one-year options for seniors. Also, Steve will retire around April, but plans to continue to support DCTS as a volunteer or consultant. Rick shared that FMFCU's college scholarship application (for general and Chester-specific) is open on their website. Also, the Hi-Q season will begin on 12/2 at Interboro HS. Alanah will share the Trade Union Event flyer with students at her school.

UDPD’s TANF YDP Success

Adonis May, a senior at Upper Darby High School, enrolled in Upper Darby Police Department’s PLOT program during the summer of 2025. As part of his exploration into careers and opportunities in work experience, he was placed with Main Line Health at Lankenau Medical Center helping with security. Adonis maintained perfect attendance on the job and earned several incentives. He consistently gets exceptional grades and is involved in extracurricular activities such as basketball. Currently, Adonis is interested in Williamson College of the Trades after high school.



WIOA Title I Out-of-School Youth Services

Contractor	Employment	Work Experience	Credentials	Measurable Skill Gains	Enrollments	
					Current	Planned
Community Action Agency of Delaware County	0	0	0	17	20	20
Chester Education Foundation	8	18	1	16	22	25
EDSI, Inc.	0	2	0	7	28	50
Delaware County Intermediate Unit	1	0	0	0	3	25

TANF Youth Development Program

Contractor	Employment	Work Experience	Credentials	Enrollments	
				Current	Planned
Be Proud Foundation (LIP)	0	19	0	19	25
Chester Education Foundation	0	60	0	60	40
Upper Darby Police Department	0	32	0	32	30
Delaware County Intermediate Unit	1	3	0	10	15
EDSI, Inc	3	4	0	20	20

Delaware Workforce Development Area

Time Period:
(choose only one)

Quarterly

Rolling 4
Quarters

Program
to Date

REPORTING PERIOD COVERED:

07/01/2025 -
12/31/2025

Performance Items	Cohort Period	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total
A. SUMMARY INFORMATION				
1. Total Exiters	04/01/2025 - 09/30/2025	22	27	49
2. Total Participants Served	07/01/2025 - 12/31/2025	79	26	105
3. Total Reportable Individuals	07/01/2025 - 12/31/2025			
B. PARTICIPANT SUMMARY INFORMATION				
B.1. SEX				
1a. Male	07/01/2025 - 12/31/2025	41	7	48
1b. Female	07/01/2025 - 12/31/2025	38	19	57
1c. Did Not Self Identify	07/01/2025 - 12/31/2025			
B.2. ETHNICITY/RACE				
2a. Hispanic/Latino	07/01/2025 - 12/31/2025	11	2	13
2b. American Indian or Alaska Native	07/01/2025 - 12/31/2025	2		2
2c. Asian	07/01/2025 - 12/31/2025			
2d. Black or African American	07/01/2025 - 12/31/2025	56	24	80
2e. Middle Eastern or North African	07/01/2025 - 12/31/2025			
2f. Native Hawaiian or Other Pacific Islander	07/01/2025 - 12/31/2025		1	1
2g. White	07/01/2025 - 12/31/2025	14	1	15

2h. Multiracial and/or Multiethnic	07/01/2025 - 12/31/2025	3	1	4
B.3. OTHER DEMOGRAPHICS				
3a. Eligible Veterans	07/01/2025 - 12/31/2025			
3b. Individuals with a Disability	07/01/2025 - 12/31/2025	8	1	9
3c. Incumbent Workers	07/01/2025 - 12/31/2025	78	26	104
3d. Unemployed Individuals	07/01/2025 - 12/31/2025	1		1
3e. Unemployed Individuals	07/01/2025 - 12/31/2025	58	18	76
B.4. EDUCATION LEVEL				
4a. Secondary School Graduate or Equivalent	07/01/2025 - 12/31/2025	70	26	96
4b. Completed 1 or More Years of Postsecondary Education	07/01/2025 - 12/31/2025			
4c. Postsecondary Certification, License, or Educational Certificate (Non-Degree)	07/01/2025 - 12/31/2025			
4d. Associate's Degree	07/01/2025 - 12/31/2025			
4e. Bachelor's Degree or Equivalent	07/01/2025 - 12/31/2025	2		2
4f. Not a Secondary School Graduate or Equivalent	07/01/2025 - 12/31/2025	7		7
C. EMPLOYMENT BARRIER				
1. Displaced Homemakers	07/01/2025 - 12/31/2025			
2. Low-Income Individuals	07/01/2025 - 12/31/2025	72	25	97
4. Ex-Offenders	07/01/2025 - 12/31/2025	9	1	10
5. Homeless Individuals or Runaway Youth	07/01/2025 - 12/31/2025	3	1	4
6. Current or Former Foster Care Youth	07/01/2025 - 12/31/2025	1		1
7. English Language Learners, Individuals With Low Levels of Literacy or Facing Substantial Cultural Barriers	07/01/2025 - 12/31/2025	70	26	96
8. Eligible Migrant and Seasonal Farmworkers	07/01/2025 - 12/31/2025			
9. Exhausting TANF Within 2 Years (Part A Title IV of the Social Security Act)	07/01/2025 - 12/31/2025			

10. Single Parents (Including Single Pregnant Women)	07/01/2025 - 12/31/2025	9	5	14
11. Long-Term Unemployed (27 or More Consecutive Weeks)	07/01/2025 - 12/31/2025	15	1	16
D. WIOA PRIMARY INDICATORS OF PERFORMANCE				
1. Employment Rate (Q2)	07/01/2024 - 12/31/2024	78.6%	80.0%	78.9%
2. Employment Rate (Q4)	01/01/2024 - 06/30/2024	69.7%	83.3%	73.3%
3. Median Earnings	07/01/2024 - 12/31/2024	\$1,945	\$3,666	\$3,317
4. Credential Rate	01/01/2024 - 06/30/2024		63.6%	50.0%
5. Measurable Skill Gains	07/01/2025 - 12/31/2025		81.0%	81.0%
6. Effectiveness in Serving Employers ¹	01/01/2024 - 06/30/2024	63.3%	53.3%	58.3%
E. VETERANS' PRIORITY OF SERVICE				
1. Covered Entrants	07/01/2025 - 12/31/2025			
2. Covered Entrants Who Received a Service During the Entry Period	07/01/2025 - 12/31/2025			
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	07/01/2025 - 12/31/2025			

¹Effectiveness in Serving Employers is a shared measure. Results displayed are based on outcomes achieved by participants who have exited any of the following programs: Title I Adult, Title I Dislocated Worker, Title I Youth

Business Education Partnership Grant

- **Beyond the Classroom: A Career Discovery Day – 2025** proved to be a great success. This event provided high school youth with opportunities for career exposure, career pathways, summer, and part-time work. The Chamber of Commerce partnered with us, playing a significant role in recruiting businesses. To build on that success, our planning team decided to reach out to Delaware County Community College as an opportunity to host more youth through collaboration.
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Camp Scholarships	52	52/60 (2 yr. goal)

Planning Committee Update

Delaware County Workforce Development Board
Planning Committee
Wednesday, March 4, 2026 @ 1pm
[Join the meeting now](#)

Agenda

Approve minutes from Wednesday, December 3, 1pm
Review progress towards strategic goals
Open discussion

2026 Planning Committee Meeting Dates:

Wednesday, June 3, 2026 @ 1pm
Wednesday, September 2, 2026 @ 1pm
Wednesday, December 2, 2026 @ 1pm

Planning Committee Meeting Minutes
Wednesday, December 3, 1pm via Teams

Attendance: Bill Tyson, Edessa Snyder, Colleen Duran, Asma Munir, Kate McGeever (staff)

Approve minutes from the September 3 meeting

Colleen Duran motioned to approve the minutes. Asma Munir seconded the motion. All voted in favor.

PY25 Q1 Progress Toward Strategic Goals

Kate McGeever reviewed the report on the WIOA Local Plan goals

Delaware County's Goals 2025-28: PY25 Q1

Goal 1 Maximize Use of Earn & Learn Models: DCWDB will partner with Career & Technical Education providers and employers to increase the development and use of earn-and-learn models. Focus on employers' needs to develop registered pre-apprenticeships, apprenticeships, on-the-job training, incumbent worker training, and integrated education and training programs. Recruit job seekers and youth who face barriers to employment or identify as part of underrepresented communities. Use supportive services and follow-up to ensure workers thrive in earn-and-learn employment.

- Through the EMS Industry Partnership, DCWDB met with a collective of Delaware County EMS employers who want to address the lack of highly skilled EMS professionals. The group hopes to run a cohort of EMTs from the multiple employers who will be trained to be Advanced EMTs. This will free up the limited Paramedic capacity.

Goal 2 Increase Employer Engagement: DCWDB will continue to increase the quality and quantity of services for employers. Anchor efforts to employers' feedback, labor market information, and partner input to ensure services engage employers. Focus on building relationships with employers in key industry sectors.

- The Business Services Team has collaborated with the Office of Vocational Rehabilitation to co-host the spring Job Fair on March 30. This partnership has enabled greater reach across different communities of employers and job seekers. Also, employers have the opportunity to learn more about the supports available through OVR.

Goal 3 Reach Tomorrow's Workforce: DCWDB will partner with middle and high schools, post-secondary education and training providers, community-based organizations, chamber of commerce, and employers to develop services that will attract youth and prepare them to thrive in Delaware County's workforce. Reach youth with barriers to employment or those from underrepresented communities to experience work-based learning through summer employment, pre-apprenticeship, Registered Apprenticeship, internships, job shadowing, mentoring, and other experiences in the workplace, including developing employability skills.

- The Business Education Partnership program will partner with DCCC to host a spring career awareness day on the DCCC campus. This collaboration will allow us to serve more schools and host more employers than the 2025 pilot event.

Goal 4 Continuously Improve the PA CareerLink® System: DCWDB will use customer data and feedback to ensure the PA CareerLink® system offers effective, efficient, and comprehensive services. Offer on-site, virtual, and community-based services to engage hard-to-reach job seekers and employers. Engage all PA CareerLink® System core and additional partners to implement an effective referral process to address customers' barriers to success.

- The PA CareerLink® Administration team has been spearheading the use of CWDS to make referrals both inside and outside the PA CareerLink® system. The goal is to collect information on job seekers' barriers to employment through the digital intake, then have those barriers addressed by PA CareerLink® staff. This will require significant collaboration with community-based partners.

Goal 5 Help Vulnerable Job Seekers to Reduce Barriers to Employment: DCWDB will provide a workforce development system that is job seeker-focused. Ensure services are delivered in a manner that is welcoming and supportive to adults and youth who face barriers to employment. Provide or refer to supportive services to address barriers, including criminal background, lack of transportation, food and housing insecurity, lack of high-quality childcare, mental and physical health care, or disability.

- The PA CareerLink® Administration team is working with partners to identify gaps in supportive services available to job seekers. They are actively working to find partners to fill these gaps.

Goal 6 Respond to Critical Labor Market Needs: DCWDB will build relationships with employers in critical industries (including healthcare, manufacturing, public safety, and early childhood/K12 education) to ensure that the PA CareerLink® system is a trusted partner for recruiting, training, and upskilling the workforce. Leverage state and local resources to address workforce shortages. Advocate for policies that minimize disruption to the labor supply.

The PA CareerLink® team is again partnering with PA Labor & Industry's Rapid Response team and our peers in Montgomery, Bucks, and Philadelphia Counties to respond to a mass layoff at Amazon Fresh Grocer. Just under 1,000 workers from the region will be impacted. DCWDB is taking the lead on outreach to workers.

Service Delivery Oversight Committee Update

Delaware County Workforce Development Board
Service Delivery Oversight Committee
Monday, March 2, 9am

[Join the meeting now](#)

Agenda and Report

Minutes from the December 2 meeting

PY25 Q2 Performance Outcomes: Title I, Title III, TANF EARN, TANF YDP

Enrollment v. Performance

PY25 Q2 Monitoring Report

PA CareerLink® Activity Report

2026 Service Delivery Oversight Committee Meeting Dates

Monday, June 1, 2026 @ 9am

Monday, August 31, 2026 @ 9am

Monday, November 30, 2026 @ 9am

Delaware County Workforce Development Board
Service Delivery Oversight Committee Minutes
Tuesday, December 2, 2025, 1 pm via MS Teams

Attendance: Bill Adams, Shanae Stallworth, Tanya Allen, Jenn Kacimi (staff), Tatiana Moskatova (staff), Kate McGeever (staff)

Minutes from the August 26 meeting

Shanae Stallworth made a motion to approve the August 26 meeting minutes, Bill Adams seconded. All approved.

Q1 Performance Outcomes: Title I, Title III, TANF EARN, TANF YDP

Jenn Kacimi highlighted that WIOA Q1 performance for Measurable Skill Gain (MSG) is the focus for improvement. The group discussed some of the technical challenges related to MSG, including needing multiple gains during long training and training that crosses two program years. Kate pointed out that this report includes some new performance data from WIOA Title III.

Q1 Monitoring Report

Tatiana Moskatova reported that there was only one monitoring event during Q1. Her focus was on updating all monitoring tools to include all items that PA Labor & Industry recommends.

PA CareerLink® Activity Report

In the foot traffic numbers in the committee report, Kate highlighted an increase in September, which may be partially caused by the end of the Crozer Transition Center. She also drew attention to the list of the most popular workshops

Trade Union Apprenticeship Event

Bill Adams shared information about an upcoming Trade Union Apprenticeship Event on Tuesday, December 9, 2025, at 6 pm at the IBEW meeting room. The event will be open to the public and will include representatives from many unions.

WIOA Labor Exchange Veterans Performance Outcome Comparison

2nd Quarter PY 2025 Program Year-to-Date Results

Location Code/Name	Employment Rate (2nd Quarter)			Employment Rate (4th Quarter)			Median Earnings (2nd Quarter)		
	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved
Statewide	55.9%	66.0%	84.7%	48.9%	68.0%	71.9%	\$7,231	\$7,800	92.7%
<i>42035 Delaware WDA</i>									
0102 Chester City	44.4%	66.0%	67.3%	63.6%	68.0%	93.5%	\$18,261	\$7,800	234.1%
0108 Media	0.0%	66.0%	0.0%	0.0%	68.0%	0.0%	\$0	\$7,800	0.0%

Data reflects 7/1/25-12/31/25

WIOA Title I Adult and Dislocated Worker Services

Contractor	Service	Employment	Credentials	Enrollments	
				Current	Planned
Business Interface, LLC	Career Services	20	0	49	60
Delaware County Literacy Council	Career Services	3	0	10	37
EDSI, Inc.	Career Services	11	0	29	60
EDSI, Inc.	Career Services - Re-Entry	17	0	67	125
DCCC	Training - ITA	2	6	67	160

From: McGeever, Kate <McGeeverK@co.delaware.pa.us>

Sent: Wednesday, February 18, 2026 7:36 AM

Subject: Suspending WIOA ADW Enrollment Goals through 6/30/26

Emerald, Melinda, Stephanie, and Laura,

Effective immediately, DCWDB is suspending WIOA Adult and Dislocated Worker enrollment goals as a local performance measure. This suspension will continue at least through 6/30/2026. As you know, each of you set these enrollment goals as a justification for staffing levels. Enrollment is not a WIOA performance measure. Your staff should continue to enroll job seekers who are both eligible and suitable for your contracted programs.

It has become clear from interactions between DCWDB staff and your staff that program staff are focused on enrolling as many people as possible, not enrolling job seekers who are suitable for intensive career/training services. Job seekers who are not suitable for intensive services should be referred to Wagner-Peyser services.

To ensure all frontline staff adopt this shift in perspective, each contractor is required to submit the following within the next 30 days:

- A description of how frontline staff use existing tools to determine suitability and/or a copy of program-specific suitability checklists.
- An outline of staff retraining that addresses: suspension of enrollment goals, review of core goals and performance levels, and use of the suitability checklist.

- Training log indicating that all DCWDB-funded WIOA staff have participated in the above training.

Feel free to contact me with any questions.

Delaware WDA	
	PY 2025 Negotiated
Adult	
Employment Second Quarter after Exit	69.0%
Employment Fourth Quarter after Exit	65.0%
Median Earnings Second Quarter after Exit	\$6,000
Credential Attainment Rate	80.0%
Measurable Skill Gains	56.0%
Dislocated Workers	
Employment Second Quarter after Exit	79.0%
Employment Fourth Quarter after Exit	78.0%
Median Earnings Second Quarter after Exit	\$10,500
Credential Attainment Rate	80.0%
Measurable Skill Gains	43.0%

WIOA Title I Out-of-School Youth Services

Contractor	Employment	Work Experience	Credentials	Measurable Skill Gains	Enrollments	
					Current	Planned
Community Action Agency of Delaware County	0	0	0	17	20	20
Chester Education Foundation	8	18	1	16	22	25
EDSI, Inc.	0	2	0	7	28	50
Delaware County Intermediate Unit	1	0	0	0	3	25

TANF Youth Development Program

Contractor	Employment	Work Experience	Credentials	Enrollments	
				Current	Planned
Be Proud Foundation (LIP)	0	19	0	19	25
Chester Education Foundation	0	60	0	60	40
Upper Darby Police Department	0	32	0	32	30
Delaware County Intermediate Unit	1	3	0	10	15
EDSI, Inc	3	4	0	20	20

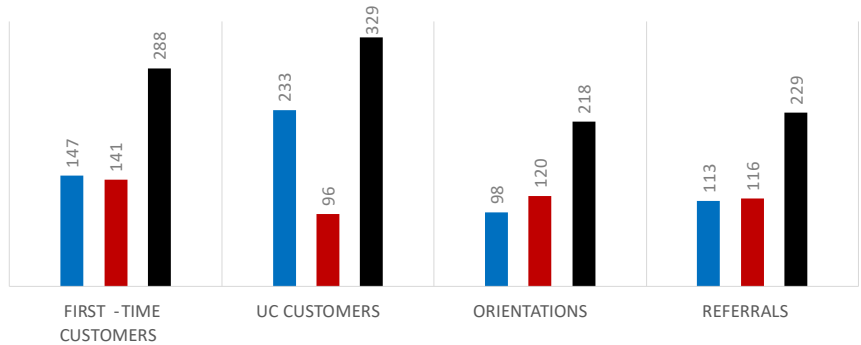
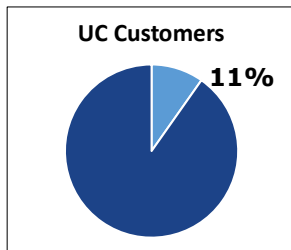
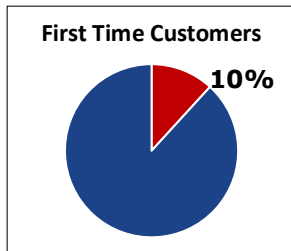
TANF EARN

Providers	Project ID	Enrollments YTD	Carry Over Pre	Carry Over Post	Total Served YTD	Placements YTD	Placement YTD	Placement Goal: 65%	Enrolled in Ret.	Retentions Met	Retention Goal: 50%	Enrolled Credentialing	Secured Credentialing	Credentialing Goal: 50%	Assessment (85%)	IEP (85%)	Social Service Professional
TANF																	
EDSI	D0020	0	3	16	19	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
BI	D0020	0	3	10	13	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
EDSI	NC2301	88	52	28	168	39	25	64.00%	25	20	80.00%	7	6	86%	100%	98%	100%
BI	NC2302	44	26	12	82	25	12	48.00%	4	2	50.00%	0	0	0%	100%	100%	100%
SNAP																	
EDSI	SD0020	0	0	0	0	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
BI	SD0020	0	0	0	0	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
EDSI	SN2301	8	0	0	8	1	1	100.00%	0	0	0.00%	1	1	100%	100%	100%	62%
BI	SN2302	16	3	0	19	2	2	100.00%	0	0	0.00%	0	0	0%	100%	100%	100%
Total		156	87	66	285	67	40	60.00%	29	22	76.00%	8	7	85%	100%	98%	62%

Progress: Effective July 1, 2025, through December 31, 2025, EARN Connector, stationed in the Chester City PA CareerLink® office, provided services to a total of seventeen customers who expressed interest in the program. Nine of those customers qualified for enrollment into the program either under SNAP or TANF category. To ensure customers transitioned in a timely manner, the EARN Connector worked closely with the EARN Program Manager and the County Assistance Office.

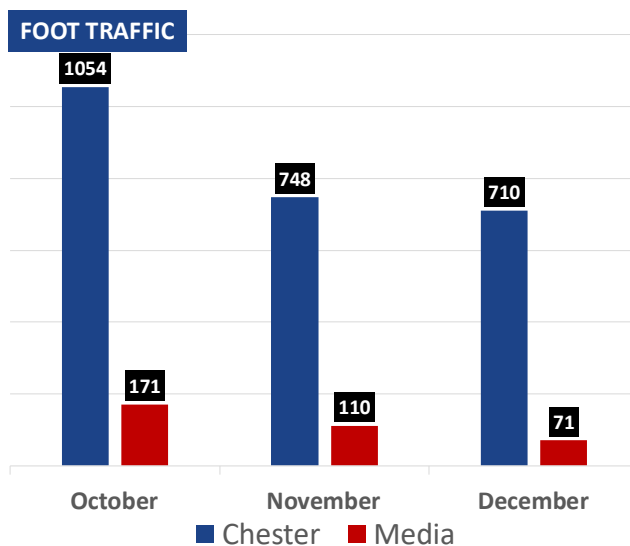
Quarterly Monitoring Summary, October-December 2025				
Contractor	Youth/ADW/ ITA/OJT /OSO/CL	Date of Monitoring Visit/Meeting	Findings? Y/N	In Compliance? Y/N
PA CareerLink® DCCC, Media	CL	10/07/2025 Visit	No	Yes
PA CareerLink® City of Chester	CL	10/09/2025 Visit	No	Yes
One-Stop Operator	OSO	10/14/2025 Zoom	No	Yes
Be Proud Foundation	TANF	10/15/2025 Visit	No	Yea
EDSI	Opioid Emergency Grant	10/16/2025 Visit	No	Yes
EDSI	ADW	10/21/2025 Visit	No	Yes
EDSI	First Steps Prison	10/23/2025 Visit	No	Yes
EDSI	Transition Center	10/28/2025 Visit	No	Yes
Beasley Media Group	Outreach, Website Development, Maintenance	10/30/2025 Zoom	No	Yes
Smith & Solomon Driver Training	ITA	11/03/2025 Visit	No	Yes
Business Interface, LLC	ADW	11/06/2025 Visit	No	Yes
Delaware County Office of Veterans Affairs	Oversite, Career Services, Supported Services	11/18/2025 Visit	No	Yes
Delaware County Community College	ITA	11/20/2025 Visit	No	Yes
Delaware County Literacy Council	ADW	11/25/2025 Visit	No	Yes

**PA CAREERLINK®
SITE DATA**



	Walk Ins	First-Time Customers	UC Customers	Orientations	Referrals
Chester City	2512	147	233	98	113
Media	352	141	96	120	116
Total	2864	288	329	218	229

**PA CAREERLINK®
SITE DATA**



FIRST TIME CUSTOMERS

	CHESTER	MEDIA
October	7%	36%
November	4%	43%
December	5%	46%

UNEMPLOYMENT CUSTOMERS

	CHESTER	MEDIA
October	8%	26%
November	7%	21%
December	13%	39%

PA CAREERLINK® OUTREACH REPORT

NEWSLETTER DATA

	Open Rate	Total Readers	Total Recipients
October	54%	8,050	15,265
November	55%	8,101	15,184
December	54%	7,840	15,104

UC OUTREACH

- Mailed an additional 5,000 postcards to new UC claimants



Pennsylvania
CareerLink
Delaware County

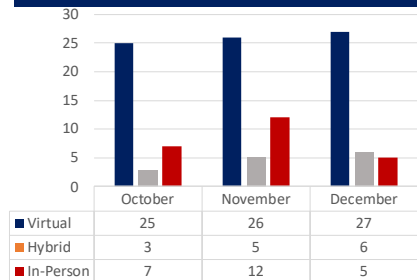
TWO LOCATIONS TO SERVE YOU

PA CareerLink®
701 Crosby Street, Suite B
Chester, PA 19013
(610)447-3350

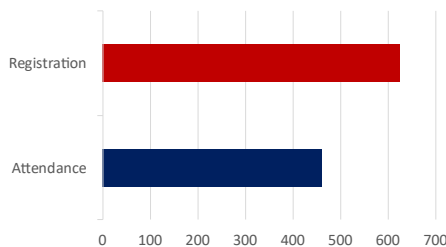
PA CareerLink®
901 S. Media Line Road
Media, PA 19063
(610)723-1220

PA CAREERLINK® WORKSHOP REPORT

WORKSHOP MODALITY



WORKSHOP PARTICIPATION OCT -DEC

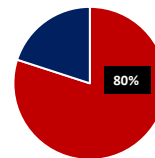


Highest Attendance

- BWPO: Networking (41)
- DCCC: Practicing Mindfulness (25)
- EDSI: Teamwork (20)
- BWPO: Interviewing (19)
- BWPO: Resume Building (16)
- BWPO: Resume Building (14)
- BWPO: Networking (14)
- EDSI: S.T.A.R. Statements (14)

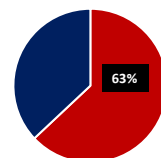
ATTENDANCE ANALYSIS

OCTOBER



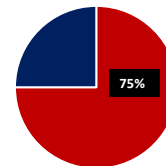
Registrations	211
Attendance	170

NOVEMBER



Registrations	196
Attendance	124

DECEMBER



Registrations	219
Attendance	166

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