

Delaware County Workforce Development Board
Service Delivery Oversight Committee
Monday, March 2, 9am

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Agenda and Report

Minutes from the December 2 meeting

PY25 Q2 Performance Outcomes: Title I, Title III, TANF EARN, TANF YDP

Enrollment v. Performance

PY25 Q2 Monitoring Report

PA CareerLink® Activity Report

2026 Service Delivery Oversight Committee Meeting Dates

Monday, June 1, 2026 @ 9am

Monday, August 31, 2026 @ 9am

Monday, November 30, 2026 @ 9am

Delaware County Workforce Development Board
Service Delivery Oversight Committee Minutes
Tuesday, December 2, 2025, 1 pm via MS Teams

Attendance: Bill Adams, Shanae Stallworth, Tanya Allen, Jenn Kacimi (staff), Tatiana Moskatova (staff), Kate McGeever (staff)

Minutes from the August 26 meeting

Shanae Stallworth made a motion to approve the August 26 meeting minutes, Bill Adams seconded. All approved.

Q1 Performance Outcomes: Title I, Title III, TANF EARN, TANF YDP

Jenn Kacimi highlighted that WIOA Q1 performance for Measurable Skill Gain (MSG) is the focus for improvement. The group discussed some of the technical challenges related to MSG, including needing multiple gains during long training and training that crosses two program years. Kate pointed out that this report includes some new performance data from WIOA Title III.

Q1 Monitoring Report

Tatiana Moskatova reported that there was only one monitoring event during Q1. Her focus was on updating all monitoring tools to include all items that PA Labor & Industry recommends.

PA CareerLink® Activity Report

In the foot traffic numbers in the committee report, Kate highlighted an increase in September, which may be partially caused by the end of the Crozer Transition Center. She also drew attention to the list of the most popular workshops

Trade Union Apprenticeship Event

Bill Adams shared information about an upcoming Trade Union Apprenticeship Event on Tuesday, December 9, 2025, at 6 pm at the IBEW meeting room. The event will be open to the public and will include representatives from many unions.

WIOA Labor Exchange Veterans Performance Outcome Comparison

2nd Quarter PY 2025 Program Year-to-Date Results

Location Code/Name	Employment Rate (2nd Quarter)			Employment Rate (4th Quarter)			Median Earnings (2nd Quarter)		
	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved
Statewide	55.9%	66.0%	84.7%	48.9%	68.0%	71.9%	\$7,231	\$7,800	92.7%
<i>42035 Delaware WDA</i>									
0102 Chester City	44.4%	66.0%	67.3%	63.6%	68.0%	93.5%	\$18,261	\$7,800	234.1%
0108 Media	0.0%	66.0%	0.0%	0.0%	68.0%	0.0%	\$0	\$7,800	0.0%

Data reflects 7/1/25-12/31/25

WIOA Title I Adult and Dislocated Worker Services

Contractor	Service	Employment	Credentials	Enrollments	
				Current	Planned
Business Interface, LLC	Career Services	20	0	49	60
Delaware County Literacy Council	Career Services	3	0	10	37
EDSI, Inc.	Career Services	11	0	29	60
EDSI, Inc.	Career Services - Re-Entry	17	0	67	125
DCCC	Training - ITA	2	6	67	160

From: McGeever, Kate <McGeeverK@co.delaware.pa.us>

Sent: Wednesday, February 18, 2026 7:36 AM

Subject: Suspending WIOA ADW Enrollment Goals through 6/30/26

Emerald, Melinda, Stephanie, and Laura,

Effective immediately, DCWDB is suspending WIOA Adult and Dislocated Worker enrollment goals as a local performance measure. This suspension will continue at least through 6/30/2026. As you know, each of you set these enrollment goals as a justification for staffing levels. Enrollment is not a WIOA performance measure. Your staff should continue to enroll job seekers who are both eligible and suitable for your contracted programs.

It has become clear from interactions between DCWDB staff and your staff that program staff are focused on enrolling as many people as possible, not enrolling job seekers who are suitable for intensive career/training services. Job seekers who are not suitable for intensive services should be referred to Wagner-Peyser services.

To ensure all frontline staff adopt this shift in perspective, each contractor is required to submit the following within the next 30 days:

- A description of how frontline staff use existing tools to determine suitability and/or a copy of program-specific suitability checklists.
- An outline of staff retraining that addresses: suspension of enrollment goals, review of core goals and performance levels, and use of the suitability checklist.

- Training log indicating that all DCWDB-funded WIOA staff have participated in the above training.

Feel free to contact me with any questions.

Delaware WDA	
	PY 2025 Negotiated
Adult	
Employment Second Quarter after Exit	69.0%
Employment Fourth Quarter after Exit	65.0%
Median Earnings Second Quarter after Exit	\$6,000
Credential Attainment Rate	80.0%
Measurable Skill Gains	56.0%
Dislocated Workers	
Employment Second Quarter after Exit	79.0%
Employment Fourth Quarter after Exit	78.0%
Median Earnings Second Quarter after Exit	\$10,500
Credential Attainment Rate	80.0%
Measurable Skill Gains	43.0%

WIOA Title I Out-of-School Youth Services

Contractor	Employment	Work Experience	Credentials	Measurable Skill Gains	Enrollments	
					Current	Planned
Community Action Agency of Delaware County	0	0	0	17	20	20
Chester Education Foundation	8	18	1	16	22	25
EDSI, Inc.	0	2	0	7	28	50
Delaware County Intermediate Unit	1	0	0	0	3	25

TANF Youth Development Program

Contractor	Employment	Work Experience	Credentials	Enrollments	
				Current	Planned
Be Proud Foundation (LIP)	0	19	0	19	25
Chester Education Foundation	0	60	0	60	40
Upper Darby Police Department	0	32	0	32	30
Delaware County Intermediate Unit	1	3	0	10	15
EDSI, Inc	3	4	0	20	20

TANF EARN

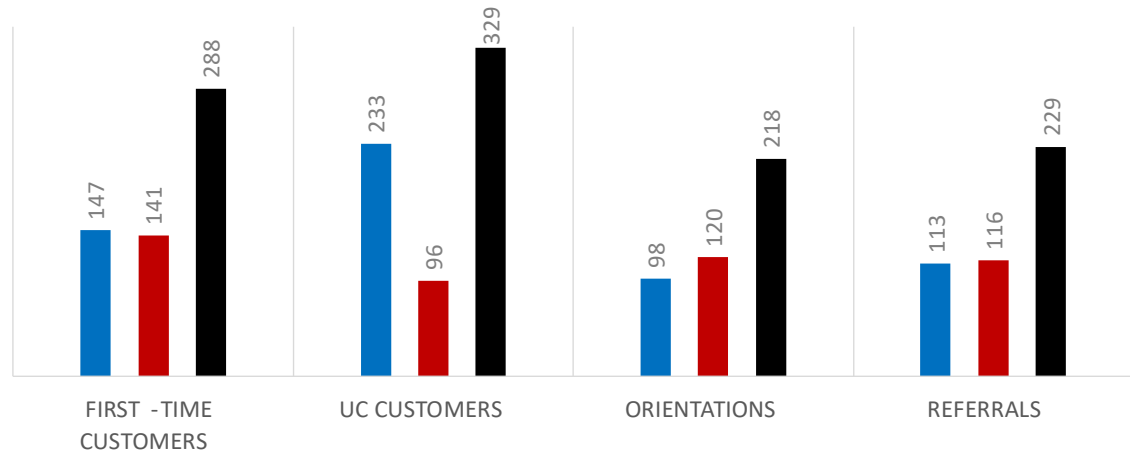
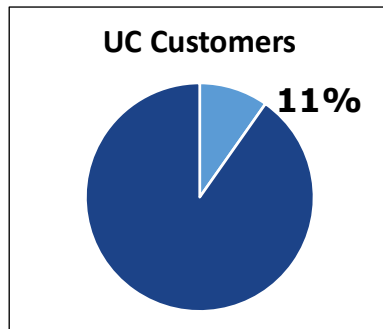
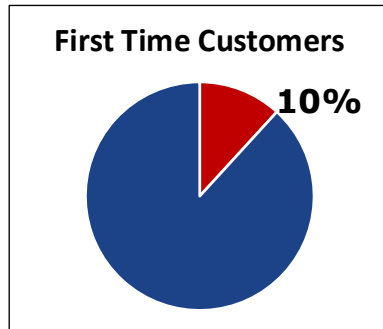
Providers	Project ID	Enrollments YTD	Carry Over Pre	Carry Over Post	Total Served YTD	Placements YTD Verified	Placement YTD	Placement Goal: 65%	Enrolled in Ret.	Retentions Met	Retention Goal: 50%	Enrolled Credentialing	Secured Credentialing	Credentialing Goal: 50%	Assessment (85%)	IEP (85%)	Social Service Professional
TANF																	
EDSI	D0020	0	3	16	19	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
BI	D0020	0	3	10	13	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
EDSI	NC2301	88	52	28	168	39	25	64.00%	25	20	80.00%	7	6	86%	100%	98%	100%
BI	NC2302	44	26	12	82	25	12	48.00%	4	2	50.00%	0	0	0%	100%	100%	100%
SNAP																	
EDSI	SD0020	0	0	0	0	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
BI	SD0020	0	0	0	0	0	0	0.00%	0	0	0.00%	0	0	0%	0%	0%	0%
EDSI	SN2301	8	0	0	8	1	1	100.00%	0	0	0.00%	1	1	100%	100%	100%	62%
BI	SN2302	16	3	0	19	2	2	100.00%	0	0	0.00%	0	0	0%	100%	100%	100%
Total		156	87	66	285	67	40	60.00%	29	22	76.00%	8	7	85%	100%	98%	62%

Progress: Effective July 1, 2025, through December 31, 2025, EARN Connector, stationed in the Chester City PA CareerLink® office, provided services to a total of seventeen customers who expressed interest in the program. Nine of those customers qualified for enrollment into the program either under SNAP or TANF category. To ensure customers transitioned in a timely manner, the EARN Connector worked closely with the EARN Program Manager and the County Assistance Office.

Quarterly Monitoring Summary, October-December 2025

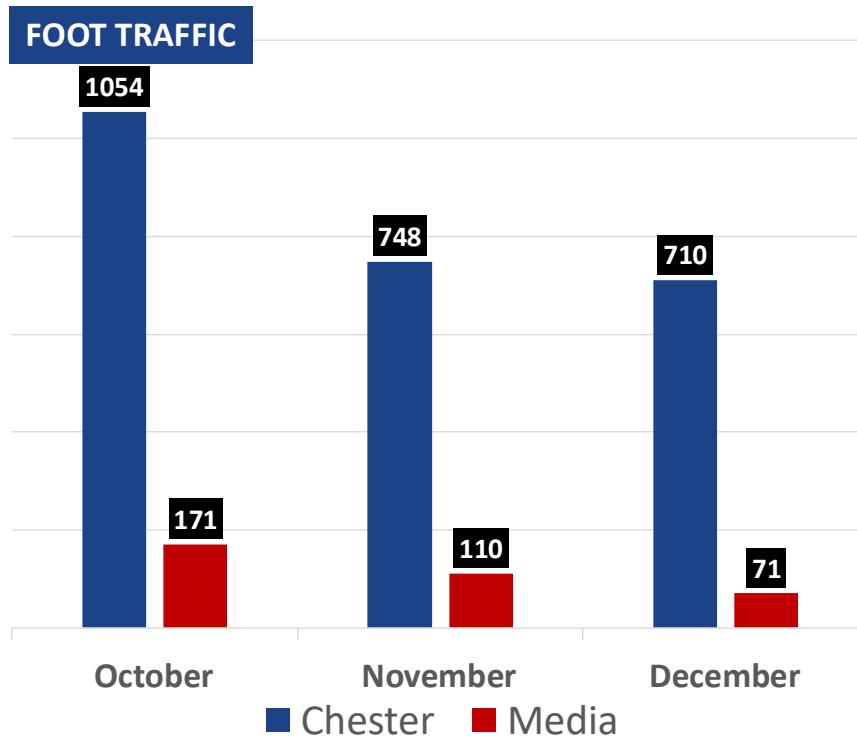
Contractor	Youth/ADW/ ITA/OJT /OSO/CL	Date of Monitoring Visit/Meeting	Findings? Y/N	In Compliance? Y/N
PA CareerLink® DCCC, Media	CL	10/07/2025 Visit	No	Yes
PA CareerLink® City of Chester	CL	10/09/2025 Visit	No	Yes
One-Stop Operator	OSO	10/14/2025 Zoom	No	Yes
Be Proud Foundation	TANF	10/15/2025 Visit	No	Yea
EDSI	Opioid Emergency Grant	10/16/2025 Visit	No	Yes
EDSI	ADW	10/21/2025 Visit	No	Yes
EDSI	First Steps Prison	10/23/2025 Visit	No	Yes
EDSI	Transition Center	10/28/2025 Visit	No	Yes
Beasley Media Group	Outreach, Website Development, Maintenance	10/30/2025 Zoom	No	Yes
Smith & Solomon Driver Training	ITA	11/03/2025 Visit	No	Yes
Business Interface, LLC	ADW	11/06/2025 Visit	No	Yes
Delaware County Office of Veterans Affairs	Oversite, Career Services, Supported Services	11/18/2025 Visit	No	Yes
Delaware County Community College	ITA	11/20/2025 Visit	No	Yes
Delaware County Literacy Council	ADW	11/25/2025 Visit	No	Yes

PA CAREERLINK® SITE DATA



	Walk Ins	First-Time Customers	UC Customers	Orientations	Referrals
Chester City	2512	147	233	98	113
Media	352	141	96	120	116
Total	2864	288	329	218	229

PA CAREERLINK® SITE DATA



FIRST TIME CUSTOMERS

	CHESTER	MEDIA
October	7%	36%
November	4%	43%
December	5%	46%

UNEMPLOYMENT CUSTOMERS

	CHESTER	MEDIA
October	8%	26%
November	7%	21%
December	13%	39%

PA CAREERLINK[®] OUTREACH REPORT

NEWSLETTER DATA

	Open Rate	Total Readers	Total Recipients
October	54%	8,050	15,265
November	55%	8,101	15,184
December	54%	7,840	15,104

UC OUTREACH

- Mailed an additional 5,000 postcards to new UC claimants

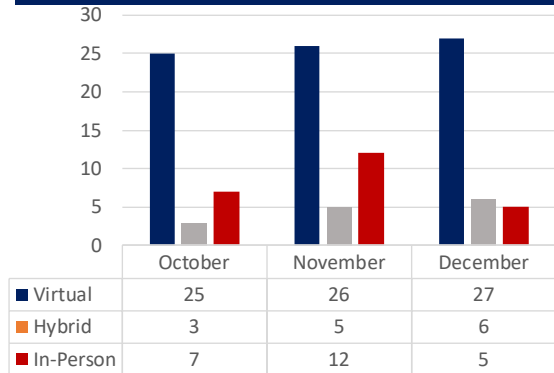


YOUR JOB IS OUT THERE. WE'LL HELP YOU FIND IT.

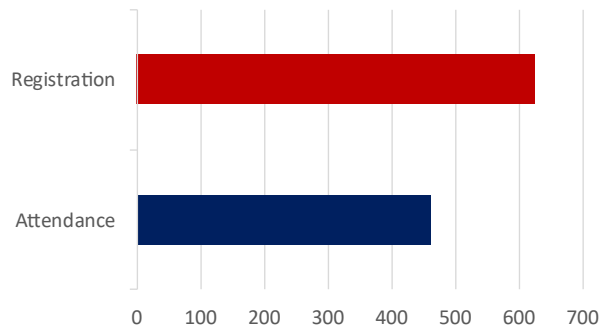
TWO LOCATIONS TO SERVE YOU

PA CAREERLINK® WORKSHOP REPORT

WORKSHOP MODALITY



WORKSHOP PARTICIPATION OCT -DEC

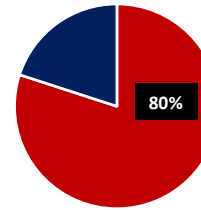


Highest Attendance

- BWPO: Networking (41)
- DCCC: Practicing Mindfulness (25)
- EDSI: Teamwork (20)
- BWPO: Interviewing (19)
- BWPO: Resume Building (16)
- BWPO: Resume Building (14)
- BWPO: Networking (14)
- EDSI: S.T.A.R. Statements (14)

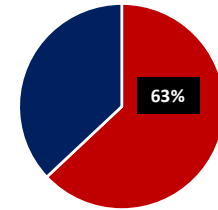
ATTENDANCE ANALYSIS

OCTOBER



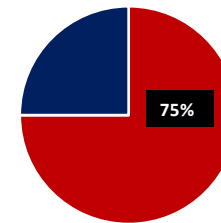
Registrations	211
Attendance	170

NOVEMBER



Registrations	196
Attendance	124

DECEMBER



Registrations	219
Attendance	166

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