

Delaware County Workforce Development Board  
Service Delivery Oversight Committee  
Tuesday, December 2, 1 pm

[Join the meeting now](#)

### Agenda and Report

Minutes from August 26 meeting

PY25 Q1 Performance Outcomes: Title I, Title III, TANF EARN, TANF YDP

PY25 Q1 Monitoring Report

PA CareerLink® Activity Report

### 2026 Service Delivery Oversight Committee Meeting Dates

Monday, March 2, 2026 @ 9am

Monday, June 1, 2026 @ 9am

Monday, August 31, 2026 @ 9am

Monday, November 30, 2026 @ 9am

Delaware County Workforce Development Board  
Service Delivery Oversight Committee Minutes  
Tuesday, August 26, 1 pm via MS Teams

Attendance: Bill Adams, Shanae Stallworth, Mike Dopkin, Tanya Allen, Jenn Kacimi (staff), Kate McGeever (staff)

#### **Minutes from June 3 meeting**

Tanya Allen made a motion to approve the Feb 25 meeting minutes, Mike Dopkin seconded. All approved.

#### **Q4 Performance Outcomes: Title I, Title III, TANF EARN, TANF YDP**

Jenn Kacimi highlighted that WIOA Q4 performance met all performance measures. This is an improvement over last year, when the Youth Measurable Skill Gain did not meet performance goals due to data entry errors. Jenn and her team have provided a lot of technical assistance to prevent those errors in the future.

#### **Q4 Monitoring Report**

Kate reported on behalf of Tatiana Moskatova. Tatiana completed the PY 24 monitoring plan. She did issue one finding to West Philly Bronze (OJT contract) for failure to comply with the monitoring requirement. Despite many attempts to contact West Philly Bronze, including an in-person visit, they did not complete their monitoring tool. As a result, they are out of compliance with their contract and will not receive any new OJT workers until they are in compliance.

#### **PA CareerLink® Activity Report**

Kate highlighted the foot traffic numbers in the committee report. She added that the Crozer Transition Center had seen strong use for a few months, but foot traffic is now declining. The Transition Center will close on Sept 5, and Crozer workers will be directed to services through the existing PA CareerLink® sites. Mike Dopkin shared information about the RESEA program. Delaware County's completion rate is higher than both the region and the state.



## WIOA Labor Exchange Veterans Performance Outcome Comparison

### 1st Quarter PY 2025 Program Year-to-Date Results

Location Code/Name	Employment Rate (2nd Quarter)			Employment Rate (4th Quarter)			Median Earnings (2nd Quarter)		
	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved
<b>Statewide</b>	55.2%	66.0%	83.6%	57.0%	68.0%	83.8%	\$6,745	\$7,800	86.5%
<i>42035 Delaware WDA</i>									
0102 Chester City	20.0%	66.0%	30.3%	0.0%	68.0%	0.0%	\$965	\$7,800	12.4%
0108 Media	0.0%	66.0%	0.0%	0.0%	68.0%	0.0%	\$0	\$7,800	0.0%

## WIOA Labor Exchange Performance Outcome Comparison

### 1st Quarter PY 2025 Results

Location Code/Name	Employment Rate (2nd Quarter)			Employment Rate (4th Quarter)			Median Earnings (2nd Quarter)		
	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved	Actual Perf.	Neg. Level	% of Goal Achieved
<b>Statewide</b>	64.3%	66.0%	97.4%	66.7%	68.0%	98.1%	\$7,154	\$7,800	91.7%
<i>42035 Delaware WDA</i>									
0102 Chester City	60.0%	66.0%	90.9%	67.0%	68.0%	98.5%	\$5,859	\$7,800	75.1%
0108 Media	0.0%	66.0%	0.0%	100.0%	68.0%	147.1%	\$0	\$7,800	0.0%

Data reflects 7/1/25-9/30/25

### WIOA Title I Adult and Dislocated Worker Services

Contractor	Service	Employment	Credentials	Enrollments	
				Current	Planned
Business Interface, LLC	Career Services	6	0	30	60
Delaware County Literacy Council	Career Services	3	0	6	37
EDSI, Inc.	Career Services	6	0	17	60
EDSI, Inc.	Career Services - Re-Entry	4	0	24	125
DCCC	Training - ITA	0		49	160

**WIOA Title I Out-of-School Youth Services**

Contractor	Employment	Work Experience	Credentials	Measurable Skill Gains	Enrollments	
					Current	Planned
Community Action Agency of Delaware County	0	0	0	0	20	20
Chester Education Foundation	0	3	0	0	21	25
EDSI, Inc.	0	3	0	0	10	50
Delaware County Intermediate Unit	0	0	0	0	3	25

**TANF Youth Development Program**

Contractor	Employment	Work Experience	Credentials	Enrollments	
				Current	Planned
Be Proud Foundation (LIP)	0	19	0	19	25
Chester Education Foundation	0	60	0	60	40
Upper Darby Police Department	0	32	0	32	30
Delaware County Intermediate Unit	0	2	0	10	15
EDSI, Inc	0	0	0	3	20

**PA CareerLink**

7/1/2025 to 9/31/2025.

Delco	New Job Seekers	Total Active Job Seekers	New Employers	Total Employers	New Job Orders	Unique Employers with a New Job Order	Assisted Job Orders	Unassisted Job Orders	New Hires	Job Order Referrals	Call Ins	Assisted Referrals
July	653	0	35	4,668	2,225	104	7	98	1	1,239	0	5
August	534	4,063	41	4,713	2,215	113	10	105	1	1,814	0	6
September	486	3,874	43	4,755	1,897	97	3	95	0	1,419	0	11
October	556	3,899	35	4,790	2,182	116	9	112	5	1,464	0	12
November												
December												
January												
February												
March												
April												
May												
June												
<b>TOTAL</b>	<b>2,229</b>	<b>11,836</b>	<b>154</b>	<b>18,926</b>	<b>8,519</b>	<b>430</b>	<b>29</b>	<b>410</b>	<b>7</b>	<b>5,936</b>	<b>0</b>	<b>34</b>
Average												

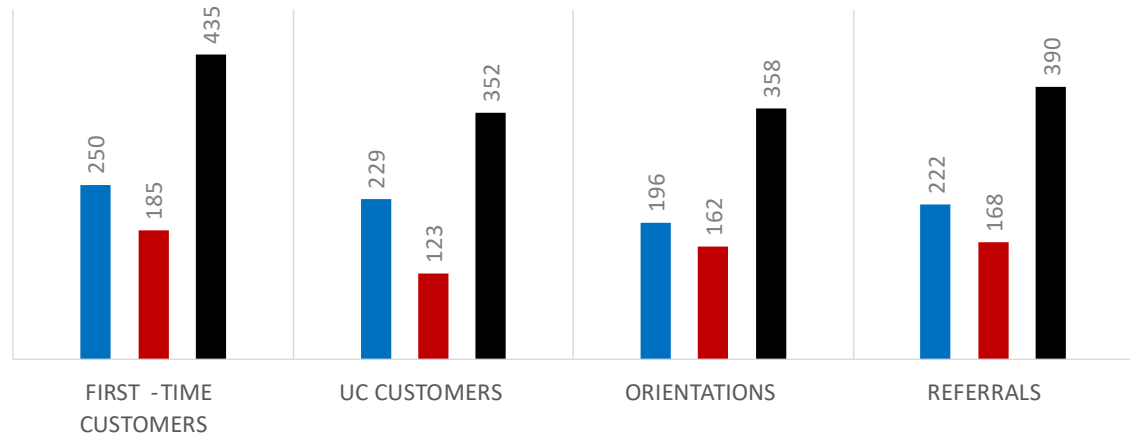
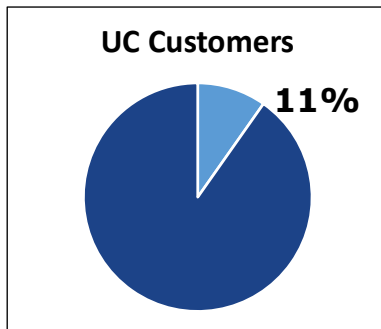
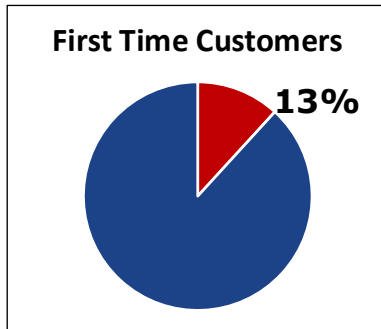
**TANF EARN**

Providers	Project ID	Enrollments YTD	Carry Over Pre	Carry Over Post	Total Served YTD	Placements Verified	Placement YTD	Placement Goal: 65%	Enrolled in Ret.	Retentions Met	Retention Goal: 50%	Enrolled Credentialing	Secured Credentialing	Credentialing Goal: 50%	Assessment (85%)	IEP (85%)	Social Service Professional
<b>TANF</b>																	
EDSI	D0020	0	3	16	19	0	0	0%	0	0	0%	0	0	0%	0%	0%	0%
BI	D0020	0	3	10	13	0	0	0%	0	0	0%	0	0	0%	0%	0%	0%
EDSI	NC2301	54	52	28	134	12	9	75%	7	2	29%	4	3	75%	100%	100%	100%
BI	NC2302	28	26	12	66	16	9	56%	3	1	33%	0	0	0%	100%	100%	100%
<b>SNAP</b>																	
EDSI	SD0020	0	0	0	0	0	0	0%	0	0	0%	0	0	0%	0%	0%	0%
BI	SD0020	0	0	0	0	0	0	0%	0	0	0%	0	0	0%	0%	0%	0%
EDSI	SN2301	3	0	0	3	0	0	0%	0	0	0%	0	0	0%	100%	100%	100%
BI	SN2302	10	3	0	13	0	0	0%	0	0	0%	0	0	0%	100%	100%	100%
<b>Total</b>		<b>95</b>	<b>87</b>	<b>66</b>	<b>248</b>	<b>28</b>	<b>18</b>	<b>64%</b>	<b>10</b>	<b>3</b>	<b>30%</b>	<b>4</b>	<b>3</b>	<b>75%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Effective July 1, 2025, an EARN Connector, stationed in the Chester City PA Careerlink® office, provided services to thirteen customers who expressed interest in the program. Seven of those customers qualified for enrollment into the program either under SNAP or TANF category. To ensure customers transitioned in a timely manner, the EARN Connector worked closely with the EARN Program Manager and the County Assistance Office.

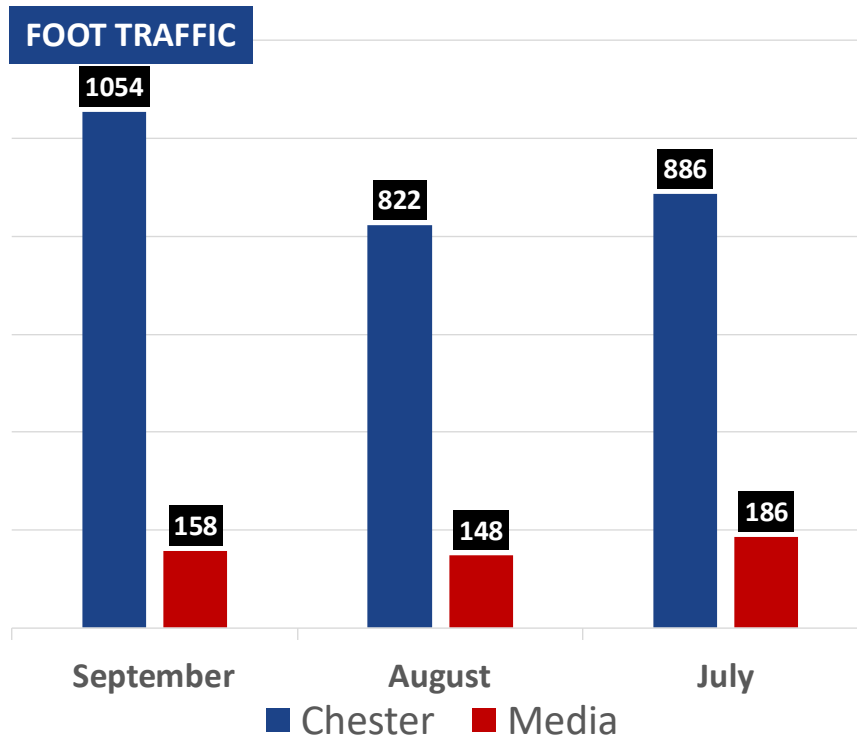
Quarterly Monitoring Summary, July-September 2025				
Contractor	Youth/ADW/ ITA/OJT /OSO/CL	Date of Monitoring Visit/Meeting	Findings? Y/N	In Compliance? Y/N
Upper Darby Police Department	ISY (TANF) Summer Program	09/30/2025 Visit	No	Yes

## PA CAREERLINK<sup>®</sup> SITE DATA



	Walk Ins	First-Time Customers	UC Customers	Orientations	Referrals
<b>Chester City</b>	2762	250	229	196	222
<b>Media</b>	492	185	123	162	168
<b>Total</b>	<b>3254</b>	<b>435</b>	<b>352</b>	<b>358</b>	<b>390</b>

## PA CAREERLINK® SITE DATA



**FIRST TIME CUSTOMERS**

	CHESTER	MEDIA
July	7%	38%
August	9%	40%
September	11%	35%

**UNEMPLOYMENT CUSTOMERS**

	CHESTER	MEDIA
July	10%	30%
August	8%	20%
September	7%	25%

# PA CAREERLINK® OUTREACH REPORT

## NEWSLETTER DATA

	Open Rate	Total Readers	Total Recipients
July	57%	8,958	15,591
August	57%	8,964	15,513
September	55%	8,624	15,390

## UC OUTREACH

- Mailed an additional 5,000 postcards to new UC claimants

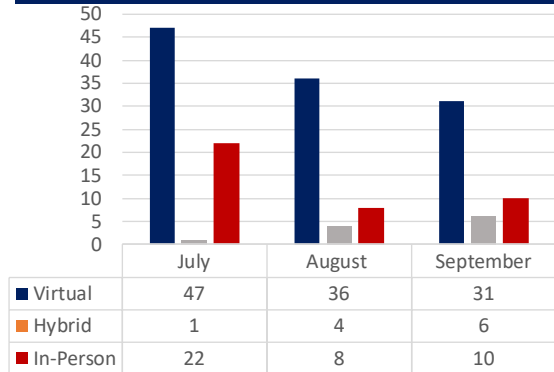


**YOUR JOB IS OUT THERE. WE'LL HELP YOU FIND IT.**

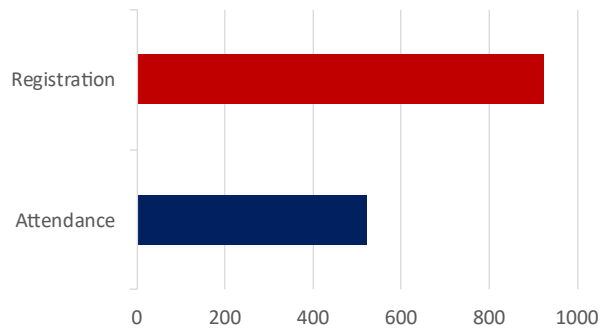
### **TWO LOCATIONS TO SERVE YOU**

# PA CAREERLINK<sup>®</sup> WORKSHOP REPORT

## WORKSHOP MODALITY



## WORKSHOP PARTICIPATION JULY -SEPTEMBER

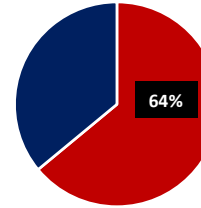


### Highest Attendance

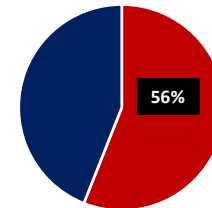
- BWPO: Interviewing July (28)
- BWPO: Interviewing August (20)
- BWPO: Interviewing September (20)
- EDSI: Growth Mindset (17)
- BWPO: Networking (15)
- BWPO: Interviewing September (12)
- BWPO: Resumes (12)
- DCCC: Practicing Mindfulness (12) September
- DCCC: Practicing Mindfulness (11) August

## ATTENDANCE ANALYSIS

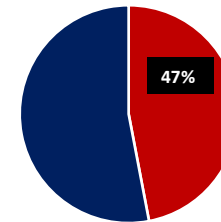
### JULY



### AUGUST



### SEPTEMBER



A proud partner of the [American Job Center](#) network